

2006 -2007 Year-End Balanced Scorecard Report

Attached is the Year-End Balanced Scorecard Report for Program Year 2006 – 2007. For this initial year, the Balanced Scorecard Report is issued for information purposes only subject to a final review, at which time all suggestions directed toward its improvement will be considered. Therefore, neither the new Balanced Scorecard performance outcome measures nor the threshold indicators are directly tied to the award of incentives that are to be awarded for the 2006-2007 Program Year. Rather, by direction of the Workforce Florida Board, incentives for the 2006-2007 year will be based once more on the State's previous policy. Incentive award policy based on the Balanced Scorecard is yet to be determined. Plans are to include the development of the new incentive policy as part of the review of the Balance Scorecard to be conducted based on the year-end report and the process will include an opportunity for input for the regional boards.

At the November Partners Meeting a RWB/State-staff working group was established to move forward with these plans. At that time, four representatives were named to represent the State's regional workforce boards:

Ed Peachy – RWB 14
Kathryn Schmidt – RWB 21
Rick Beasley – RWB 23
Jennifer German – RWB 4

With the release of the attached report the working group will now begin its work. If you have comments and suggestions please forward them to Richard Meik of Workforce Florida at: rmeik@workforceflorida.com More information relevant to incentive policy issues will also be distributed within the next few days.

This is the first annual Balanced Scorecard Report and it includes outcomes for 13 of 14 measures and 4 of 5 threshold indicators. The measures are grouped for services to job seekers, services to employers; services to disadvantaged groups, unemployed adults, and youth; and services to welfare recipients. Remember the reporting periods differ for each of the measures and threshold indicators based on the latest data available for each measure and indicator. The Report also includes the Employer Market Penetration Measure which according to specifications approved by the WFI Board is officially reported at the end of the year at the state level only. RWB level information is for informational purposes only. Also note that the calculation of the Welfare Participation Rate reflects latest federal policy changes.

For additional information regarding the Balanced Scorecard, please pay close attention to the notes included within the report and the definitions which are also attached.

BALANCED SCORECARD



Measures approved by the Workforce Florida Board of Directors

Performance Measures

Services to Job Seekers

Job Seeker Entered Employment Rate (Wagner-Peyser)

January 1, 2006 - December 31, 2006

Veteran's Entered Employment Rate (Wagner-Peyser)

January 1, 2006 - December 31, 2006

Customer Satisfaction - Job Seekers (Wagner-Peyser)

July 1, 2006 - June 30, 2007

Services to Employers

Employer Market Penetration (State Level Only Measure)

July 1, 2006 - March 31, 2007

Customer Satisfaction - Employers

July 1, 2006 - June 30, 2007

Services to Disadvantaged Groups, Unemployed Adults, and Youth

Entered Employment Rate (Workforce Investment Act)

July 1, 2006 - June 30, 2007

Employment Earnings Rate (Workforce Investment Act)

January 1, 2006 - December 31, 2006

Employment Retention Rate (Workforce Investment Act)

July 1, 2005 - June 30, 2006

Youth Average Grade Level Gain (Workforce Investment Act)(N/A)

Youth Positive Outcome Rate (Workforce Investment Act)

July 1, 2005 - June 30, 2006

Customer Satisfaction - Workforce Investment Act Participants

July 1, 2006 - June 30, 2007

Services to Welfare Recipients

Welfare Closed Case Outcome Rate

July 1, 2006 - June 30, 2007

Welfare Transition Earnings Rate

January 1, 2006 - December 31, 2006

Welfare Transition Retention Rate

July 1, 2005 - June 30, 2006

Notes

Notes: The Employer Penetration Measure is a statewide annual measure and is displayed in a separate report. The Youth Grade Level Gain measure will be implemented in Program Year 2008.

Threshold Indicators

Level of service to all Customers

To achieve this threshold, the level of service provided to the Workforce Investment Act, and Wagner-Peyser customer groups, must equate to at least 80% of the level of total funding allocated by formula to the Regional Workforce Board.

Level of service to Special Customers

To achieve this threshold, the level of service provided to special customer groups--Disabled, Veterans, Offender, and Youth Aging out of Foster Care, and Run-away Youth must equate to at least 80% of the level of total funding allocated to the Regional Workforce Board.

Data Validity

To achieve this threshold, Regional Workforce Boards must meet a quality level of data that is entered into the system as determined by Data Element Validation. This quality level has not been determined by the Federal Office. In addition., the federal software used for computation and disaggregating of the aggregate date is not yet available. Therefore this indicator is labeled "NA"--Not Available.

Youth Diploma Attainment

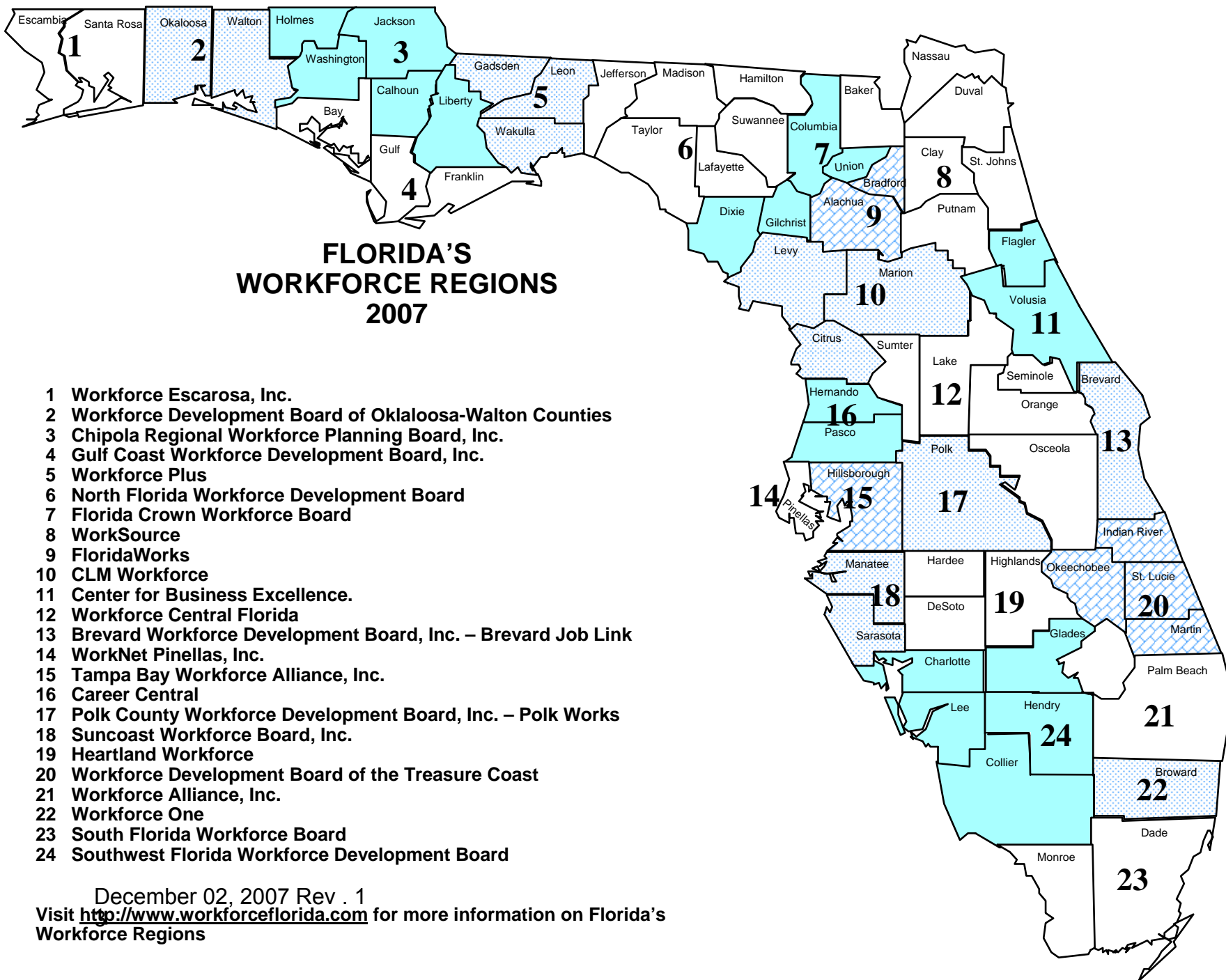
To achieve this threshold, Regional Workforce Boards must report a Youth Diploma Rate of at least 48%. (04/01/2006 - 03/31/2007)

Welfare Participation Rate

To achieve this threshold, Regional Workforce Boards must report a Welfare Participation Rate of at least 50%. The results contained in this Balanced Scorecard are for the most recent available data (10/1/2006 - 9/30/2007).

Notes

Notes: The methodology of determining the Level of Service threshold indicators utilizes the participant and allocated funding data for the following programs: Workforce Investment Act Program (Adults, Dislocated Workers, Older and Younger Youth), and Wagner-Peyser Act Program.



FLORIDA'S WORKFORCE REGIONS 2007

- 1 Workforce Escarosa, Inc.
- 2 Workforce Development Board of Okaloosa-Walton Counties
- 3 Chipola Regional Workforce Planning Board, Inc.
- 4 Gulf Coast Workforce Development Board, Inc.
- 5 Workforce Plus
- 6 North Florida Workforce Development Board
- 7 Florida Crown Workforce Board
- 8 WorkSource
- 9 FloridaWorks
- 10 CLM Workforce
- 11 Center for Business Excellence.
- 12 Workforce Central Florida
- 13 Brevard Workforce Development Board, Inc. – Brevard Job Link
- 14 WorkNet Pinellas, Inc.
- 15 Tampa Bay Workforce Alliance, Inc.
- 16 Career Central
- 17 Polk County Workforce Development Board, Inc. – Polk Works
- 18 Suncoast Workforce Board, Inc.
- 19 Heartland Workforce
- 20 Workforce Development Board of the Treasure Coast
- 21 Workforce Alliance, Inc.
- 22 Workforce One
- 23 South Florida Workforce Board
- 24 Southwest Florida Workforce Development Board

December 02, 2007 Rev . 1
 Visit <http://www.workforceflorida.com> for more information on Florida's Workforce Regions



BALANCED SCORECARD

REPORT CARD FOR PERIOD ENDING

PROGRAM YEAR: 6/30/2007



PERFORMANCE OUTCOME RANKING OF SERVICES TO:					MEETS THE REQUIRED THRESHOLD INDICATORS OF:				
Regional Workforce Board Number	Job Seekers	Employers	Disadvantaged Customers, Unemployed, Adults, and Youth	Welfare Recipients	Level of Service to all Customers not less than 80% of Allocated Funds	Level of Service to Special Customers not less than 80% of Allocated Funds	Data Element Validity	Youth Diploma Attainment Rate of 48% or Greater	Participation Rate of Welfare Recipients in Work Activities of 50% or Greater
01	10	9	13	13	Y	Y	NA	Y	N
02	2	2	11	23	Y	Y	NA	Y	N
03	17	1	20	22	Y	Y	NA	Y	N
04	1	4	6	24	Y	Y	NA	Y	N
05	22	8	24	9	Y	Y	NA	N	N
06	23	6	14	20	Y	Y	NA	Y	N
07	18	12	15	3	Y	Y	NA	Y	Y
08	4	14	9	18	Y	Y	NA	Y	N
09	15	20	18	16	Y	Y	NA	Y	N
10	13	10	8	17	Y	Y	NA	Y	N
11	24	5	23	7	Y	Y	NA	N	N
12	9	23	16	8	Y	Y	NA	N	N
13	14	3	2	19	Y	Y	NA	Y	N
14	21	21	5	4	Y	Y	NA	Y	Y
15	6	18	3	11	Y	Y	NA	Y	Y
16	20	7	19	15	Y	Y	NA	Y	Y
17	8	15	4	12	Y	Y	NA	N	Y
18	3	17	10	2	Y	Y	NA	Y	N
19	7	13	22	10	Y	N	NA	Y	N
20	11	11	7	21	Y	N	NA	N	N
21	19	19	1	5	N	N	NA	Y	Y
22	5	24	12	14	N	N	NA	N	N
23	12	22	21	6	N	N	NA	Y	Y
24	16	16	17	1	Y	Y	NA	Y	Y

Performance data provided by the Agency for Workforce Innovation. Top quartile ranking of performance outcomes are colored green. NOTES: 1. Threshold performance for Participation of Welfare Recipients in Work Activities is based on complete data for the all Family Participation Rate for the period 10/1/2006 through 6/30/2007. Participation Rate Methodology: Rate is the average of the monthly rate for the period divided by the number of months -- THIS IS THE WAY THE FEDS CALCULATE THE SAMPLE CASES. 2. Data Element Validation results are not available at the time of this report publication. This report was produced by the Workforce Florida, Workforce Automated Report Database System (WARDS) CLW-2007



BALANCED SCORECARD

REPORT CARD FOR PERIOD ENDING

PROGRAM YEAR : 6/30/2007



State Level Employer Market Penetration Measure July 2006-March 2007												
Regional Workforce Board Number	5 or MORE EMPLOYEES			5- 9 EMPLOYEES			10-99 EMPLOYEES			100 PLUS EMPLOYEES		
	Total Served	Total Employers	Employer Penetration Rate	Total Served	Total Employers	Employer Penetration Rate	Total Served	Total Employers	Employer Penetration Rate	Total Served	Total Employers	Employer Penetration Rate
0 STW	24,499	228,734	10.71%	8,307	99,105	8.38%	13,341	117,181	11.38%	2,851	12,448	22.90%
01	677	5,342	12.67%	289	2,345	12.32%	342	2,764	12.37%	46	233	19.74%
02	515	3,641	14.14%	212	1,692	12.53%	272	1,793	15.17%	31	156	19.87%
03	229	975	23.49%	87	470	18.51%	118	452	26.11%	24	53	45.28%
04	578	2,832	20.41%	222	1,267	17.52%	311	1,438	21.63%	45	127	35.43%
05	524	4,625	11.33%	161	1,899	8.48%	308	2,455	12.55%	55	271	20.30%
06	171	1,058	16.16%	50	526	9.51%	109	488	22.34%	12	44	27.27%
07	164	1,103	14.87%	60	538	11.15%	86	518	16.60%	18	47	38.30%
08	1,837	17,267	10.64%	573	7,093	8.08%	1,042	9,118	11.43%	222	1,056	21.02%
09	473	3,414	13.85%	158	1,422	11.11%	253	1,819	13.91%	62	173	35.84%
10	748	5,317	14.07%	274	2,417	11.34%	405	2,693	15.04%	69	207	33.33%
11	536	6,310	8.49%	187	2,895	6.46%	287	3,122	9.19%	62	293	21.16%
12	2,111	27,403	7.70%	645	10,972	5.88%	1,176	14,744	7.98%	290	1,687	17.19%
13	1,158	6,301	18.38%	423	2,786	15.18%	648	3,208	20.20%	87	307	28.34%
14	1,580	12,383	12.76%	550	5,331	10.32%	833	6,309	13.20%	197	743	26.51%
15	1,732	16,468	10.52%	515	6,582	7.82%	937	8,723	10.74%	280	1,163	24.08%
16	964	5,287	18.23%	364	2,468	14.75%	537	2,621	20.49%	63	198	31.82%
17	584	5,755	10.15%	193	2,446	7.89%	295	2,933	10.06%	96	376	25.53%
18	717	9,410	7.62%	218	4,179	5.22%	401	4,797	8.36%	98	434	22.58%
19	259	1,699	15.24%	96	790	12.15%	139	848	16.39%	24	61	39.34%
20	729	6,896	10.57%	249	3,125	7.97%	408	3,461	11.79%	72	310	23.23%
21	1,569	17,569	8.93%	581	7,726	7.52%	817	8,935	9.14%	171	908	18.83%
22	1,872	22,170	8.44%	612	9,576	6.39%	1,009	11,294	8.93%	251	1,300	19.31%
23	3,483	30,688	11.35%	1,140	14,017	8.13%	1,902	15,020	12.66%	441	1,651	26.71%
24	1,289	14,821	8.70%	448	6,543	6.85%	706	7,628	9.26%	135	650	20.77%

Performance data provided by the Agency for Workforce Innovation. This report was produced by the Workforce Florida, Workforce Automated Report Database System (WARDS) CLW-2007

Services to Job Seekers

RWB	Customer Satisfaction - Job Seekers	Veterans Entered Employment Rate	Job Seekers Entered Employment Rate	Average of Combined Rates	RANK
01	76.7416	58.6167	61.6069	65.6551	10
02	78.2387	60.9698	65.0027	68.0704	2
03	78.8305	52.5483	60.3529	63.9106	17
04	78.4594	64.7008	66.9095	70.0232	1
05	72.2333	57.8947	58.9021	63.0101	22
06	72.5491	57.2797	57.9944	62.6077	23
07	72.4717	58.0882	60.4523	63.6708	18
08	71.8633	65.9138	64.9162	67.5644	4
09	73.3024	56.7753	61.9435	64.0071	15
10	74.2936	57.4749	62.3225	64.6970	13
11	73.2914	54.0182	60.4475	62.5857	24
12	75.1749	60.7402	63.6396	66.5183	9
13	73.4454	59.0212	60.6070	64.3579	14
14	71.4448	57.4345	61.7370	63.5388	21
15	74.2152	63.1486	64.9924	67.4521	6
16	71.6374	57.6567	61.4545	63.5829	20
17	70.2136	63.5673	66.4720	66.7510	8
18	73.2774	63.5542	66.6010	67.8109	3
19	79.1357	58.4352	64.5964	67.3891	7
20	73.9028	60.0979	61.8884	65.2964	11
21	73.1051	57.6902	60.0930	63.6294	19
22	76.6083	60.9139	64.9964	67.5062	5
23	78.1771	58.4756	58.4037	65.0188	12
24	71.9389	57.0261	62.8423	63.9358	16
STW	74.3727	60.0753	62.4195	65.6225	25

Services to Employers

RWB	Customer Satisfaction Employers	RANK
01	79.8214	9
02	82.9814	2
03	87.4791	1
04	82.2771	4
05	79.8744	8
06	81.1161	6
07	78.9966	12
08	78.4182	14
09	76.3509	20
10	79.4074	10
11	81.6572	5
12	74.3998	23
13	82.4135	3
14	75.6142	21
15	76.8052	18
16	80.8931	7
17	78.2744	15
18	78.0544	17
19	78.6724	13
20	79.3019	11
21	76.6460	19
22	74.3945	24
23	75.5712	22
24	78.1558	16
STW	78.9797	25

Services to Disadvantaged Groups, Unemployed Adults and Youth

RWB	Combined Adult/DW Entered Employment Rate	Combined Adult/DW Employment Earnings Rate	Combined Adult/DW Employment Retention Rate	Youth Positive Outcome Rate	Customer Satisfaction - WIA Participants	Average of Combined Rates	RANK
01	95.0000	132.6965	96.0000	87.2483	84.0227	98.9935	13
02	100.0000	129.4066	88.0503	99.1453	84.1306	100.1466	11
03	96.6667	103.2178	81.0000	84.5455	87.0335	90.4927	20
04	98.0535	160.5664	91.2088	86.4629	85.0698	104.2723	6
05	26.3415	127.6998	93.2203	75.2577	76.6759	79.8390	24
06	83.6735	127.0021	93.3333	100.0000	82.0691	97.2156	14
07	100.0000	123.2492	91.9540	82.6087	86.7004	96.9025	15
08	98.6634	159.5359	91.2379	72.2222	84.9144	101.3148	9
09	92.3077	119.9364	89.4531	86.3636	84.8624	94.5846	18
10	96.5000	152.2423	88.4837	90.9722	84.0218	102.4440	8
11	80.6723	109.1479	79.4626	84.1509	79.8483	86.6564	23
12	96.4438	114.6905	87.5380	95.8580	82.2134	95.3487	16
13	98.5366	202.1584	93.8406	96.3768	86.6913	115.5207	2
14	100.0000	163.0786	91.8410	95.8333	86.8135	107.5133	5
15	91.7969	198.4085	90.3465	93.8202	82.7937	111.4332	3
16	81.6631	129.0726	90.2778	91.0714	80.2297	94.4629	19
17	99.4595	176.2930	90.7152	99.1217	82.5334	109.6245	4
18	94.1392	142.6269	90.1720	92.4242	84.8265	100.8378	10
19	90.9091	116.7415	86.2385	55.1724	86.2655	87.0654	22
20	95.7447	145.6061	90.3640	98.7952	82.6500	102.6320	7
21	99.9139	228.7073	83.3158	96.4953	82.6158	118.2096	1
22	91.1179	145.5030	90.9310	86.6492	82.5694	99.3541	12
23	95.0368	108.7468	82.2680	75.7967	82.8210	88.9338	21
24	80.9816	128.7722	86.8561	97.2222	81.3488	95.0362	17
STW	93.2205	145.8403	87.8080	86.8526	83.0935	99.3630	25

Services to Welfare Recipients

RWB	Welfare Closed Case Outcome Rate	Welfare Transition Employment Earnings Rate	Welfare Transition Employment Retention Rate	Average of Combined Rates	RANK
01	37.1126	50.0592	78.0556	55.0758	13
02	40.1434	44.1174	72.4638	52.2415	23
03	37.1429	47.8390	73.2143	52.7320	22
04	33.1790	47.3884	69.2308	49.9327	24
05	45.6183	47.8910	74.3764	55.9619	9
06	39.1414	51.3933	70.2899	53.6082	20
07	43.2763	58.9732	74.1379	58.7958	3
08	35.6643	52.9545	72.7072	53.7753	18
09	35.2317	52.3935	74.7508	54.1253	16
10	36.1895	54.0251	71.8750	54.0299	17
11	38.5846	56.4731	73.7945	56.2841	7
12	38.8829	53.4032	76.4610	56.2490	8
13	38.5333	54.4395	68.0180	53.6636	19
14	40.0171	55.7691	77.9592	57.9151	4
15	37.2564	55.5738	73.0373	55.2891	11
16	38.0914	54.5066	69.8795	54.1592	15
17	33.2951	55.4313	76.8116	55.1793	12
18	36.5854	58.5676	82.8283	59.3271	2
19	35.8065	54.4120	76.3889	55.5358	10
20	28.4343	59.0103	70.7657	52.7367	21
21	42.1769	53.8244	76.4029	57.4681	5
22	32.4749	56.5004	74.7135	54.5629	14
23	38.9421	55.9163	76.1833	57.0139	6
24	40.3315	61.6180	76.6423	59.5306	1
STW	37.6762	54.8510	74.9448	55.8240	25

Un-Duplicated Level of Service Counts for all Customers Served

July 1, 2006 - June 30, 2007

RWB	Waner-Peyser	WIA Adult	WIA Dislocated Worker	WIA Older Youth	WIA Younger Youth	Total Customers Served	% of Total Statewide Customers
01	21,572	405	33	24	212	22,246	2.89%
02	8,868	148	15	14	81	9,126	1.18%
03	9,372	115	34	20	99	9,640	1.25%
04	10,877	598	39	57	350	11,921	1.55%
05	19,067	369	131	88	618	20,273	2.63%
06	9,542	229	79	32	59	9,941	1.29%
07	7,121	217	29	60	163	7,590	0.99%
08	59,427	2,569	123	118	498	62,735	8.14%
09	12,580	178	45	3	307	13,113	1.70%
10	24,926	1,339	119	66	185	26,635	3.46%
11	17,515	923	274	63	176	18,951	2.46%
12	70,308	1,862	650	315	47	73,182	9.50%
13	35,177	373	88	56	69	35,763	4.64%
14	41,632	2,929	657	105	193	45,516	5.91%
15	69,181	670	501	158	396	70,906	9.20%
16	25,089	712	213	96	93	26,203	3.40%
17	29,278	295	118	42	149	29,882	3.88%
18	17,274	315	28	40	63	17,720	2.30%
19	7,598	234	38	40	77	7,987	1.04%
20	24,508	603	245	96	318	25,770	3.34%
21	26,133	1,568	235	115	206	28,257	3.67%
22	42,856	1,405	1,506	296	293	46,356	6.02%
23	86,867	5,584	2,184	966	2,681	98,282	12.76%
24	51,328	621	234	142	148	52,473	6.81%
STW	728,096	24,261	7,618	3,012	7,481	770,468	100.00%

Customers are unduplicated following the following hierarchy: Wagner-Peyser, WIA Adult, WIA Dislocated Worker, WIA Older Youth, WIA and Younger Youth.

Un-Duplicated Level of Service to Special Customers Served

July 1, 2006 - June 30, 2007

RWB	Individuals with Disabilities	Wagner-Peyser Individuals with Disabilities	Veterans	Youth Aging out of Foster Care	Offender	Run Away Youth	Wagner-Peyser Disabled Veterans	Wagner-Peyser Veterans	Total Special Customers Served	% of Total Statewide Special Customers
01	98	447	50	25	16	8	872	2,925	4,441	4.87%
02	39	244	17	18	12	0	448	1,644	2,422	2.65%
03	19	114	6	14	39	3	86	549	830	0.91%
04	39	257	60	31	11	5	235	1,061	1,699	1.86%
05	114	318	28	104	113	20	229	1,145	2,071	2.27%
06	12	171	21	14	53	5	88	596	960	1.05%
07	56	280	23	32	18	12	98	550	1,069	1.17%
08	194	1,258	189	52	24	9	1,646	6,422	9,794	10.73%
09	123	375	11	2	5	8	242	1,301	2,067	2.26%
10	35	623	78	13	66	6	345	2,140	3,306	3.62%
11	134	1,538	44	35	115	11	222	2,322	4,421	4.84%
12	58	1,633	74	35	100	22	1,169	4,675	7,766	8.51%
13	14	1,001	41	8	31	2	529	3,399	5,025	5.51%
14	434	1,285	143	44	160	34	736	3,933	6,769	7.42%
15	134	1,323	82	55	76	25	1,122	5,557	8,374	9.17%
16	42	753	23	11	21	9	406	2,138	3,403	3.73%
17	20	548	23	19	44	4	488	2,418	3,564	3.90%
18	19	379	6	9	21	3	280	1,349	2,066	2.26%
19	3	101	15	15	47	4	52	412	649	0.71%
20	151	556	48	22	82	6	277	1,561	2,703	2.96%
21	69	460	72	12	76	7	256	2,126	3,078	3.37%
22	65	828	96	49	183	48	342	2,589	4,200	4.60%
23	347	1,112	131	465	619	100	403	2,569	5,746	6.30%
24	53	806	47	17	127	22	489	3,291	4,852	5.32%
STW	2,272	16,410	1,328	1,101	2,059	373	11,060	56,672	91,275	100.00%

Customers are unduplicated following the following hierarchy: Wagner-Peyser, WIA Adult, WIA Dislocated Worker, WIA Older Youth, WIA and Younger Youth.

Total Funds Allocated

July 1, 2006 - June 30, 2007

RWB	Waner-Peyser	WIA	Total Funds	% of Statewide Total	80% Treshold
01	572,601	2,891,391	3,463,992	2.57%	2.06%
02	324,393	828,860	1,153,253	0.86%	0.69%
03	133,739	1,333,891	1,467,630	1.09%	0.87%
04	260,681	2,189,550	2,450,231	1.82%	1.46%
05	464,788	2,006,941	2,471,729	1.84%	1.47%
06	134,645	1,034,077	1,168,722	0.87%	0.69%
07	127,854	787,610	915,464	0.68%	0.54%
08	1,898,396	8,550,422	10,448,818	7.77%	6.21%
09	351,321	1,433,138	1,784,459	1.33%	1.06%
10	538,417	2,413,099	2,951,516	2.19%	1.76%
11	759,803	2,799,847	3,559,650	2.65%	2.12%
12	2,901,288	10,921,540	13,822,828	10.27%	8.22%
13	713,010	2,146,782	2,859,792	2.13%	1.70%
14	1,370,766	5,009,208	6,379,974	4.74%	3.79%
15	1,637,556	6,486,398	8,123,954	6.04%	4.83%
16	694,078	2,166,613	2,860,691	2.13%	1.70%
17	751,990	3,523,127	4,275,117	3.18%	2.54%
18	866,562	2,447,562	3,314,124	2.46%	1.97%
19	189,130	1,284,927	1,474,057	1.10%	0.88%
20	744,491	4,361,510	5,106,001	3.80%	3.04%
21	1,802,560	8,958,305	10,760,865	8.00%	6.40%
22	2,711,047	9,739,862	12,450,909	9.25%	7.40%
23	3,467,256	22,204,711	25,671,967	19.08%	15.27%
24	1,355,520	4,248,790	5,604,310	4.17%	3.33%
STW	24,771,892	109,768,161	134,540,053	100.00%	80.00%

Level of Service Threshold Indicator Calculations

July 1, 2006 - June 30, 2007

RWB	80% Funding Threshold		Level of Service for all Customers	Level of Service for all Customers Met?	Level of Service for all Special Customers	Level of Service for all Special Customers Met?
01	2.06%		2.89%	Y	4.87%	Y
02	0.69%		1.18%	Y	2.65%	Y
03	0.87%		1.25%	Y	0.91%	Y
04	1.46%		1.55%	Y	1.86%	Y
05	1.47%		2.63%	Y	2.27%	Y
06	0.69%		1.29%	Y	1.05%	Y
07	0.54%		0.99%	Y	1.17%	Y
08	6.21%		8.14%	Y	10.73%	Y
09	1.06%		1.70%	Y	2.26%	Y
10	1.76%		3.46%	Y	3.62%	Y
11	2.12%		2.46%	Y	4.84%	Y
12	8.22%		9.50%	Y	8.51%	Y
13	1.70%		4.64%	Y	5.51%	Y
14	3.79%		5.91%	Y	7.42%	Y
15	4.83%		9.20%	Y	9.17%	Y
16	1.70%		3.40%	Y	3.73%	Y
17	2.54%		3.88%	Y	3.90%	Y
18	1.97%		2.30%	Y	2.26%	Y
19	0.88%		1.04%	Y	0.71%	N
20	3.04%		3.34%	Y	2.96%	N
21	6.40%		3.67%	N	3.37%	N
22	7.40%		6.02%	N	4.60%	N
23	15.27%		12.76%	N	6.30%	N
24	3.33%		6.81%	Y	5.32%	Y
STW	80.00%		100.00%		100.00%	

Balanced Scorecard Youth Diploma Attainment Rate

April 1, 2006 - March 31, 2007

RWB	BOARD_NAME	Younger Youth Diploma Attainment Rate	Diploma Attainment Rate Threshold Met?
1	Escarosa Regional Workforce Board	76.30%	Y
2	Okaloosa-Walton Workforce Board	71.40%	Y
3	Chipola Workforce Board	87.50%	Y
4	Gulf Coast Workforce Board	93.80%	Y
5	Workforce Plus	30.40%	N
6	North Florida Workforce Board	66.70%	Y
7	Florida Crown Workforce Board	77.30%	Y
8	WorkSource	71.30%	Y
9	FloridaWorks	54.50%	Y
10	Citrus Levy Marion Workforce Board	52.90%	Y
11	Flagler and Volusia Workforce Board	8.90%	N
12	Workforce Central Florida	47.40%	N
13	Brevard Workforce Board	90.20%	Y
14	WorkNet Pinellas	76.50%	Y
15	Tampa Bay Workforce Alliance	52.70%	Y
16	Pasco Hernando Workforce Board	65.00%	Y
17	Polk County Workforce Board	25.00%	N
18	Suncoast Workforce Board	75.00%	Y
19	Heartland Workforce	77.30%	Y
20	Treasure Coast	20.80%	N
21	Palm Beach Workforce Alliance	63.30%	Y
22	Workforce One	29.40%	N
23	South Florida Workforce Board	53.20%	Y
24	Southwest Florida Workforce Board	51.70%	Y
STW	Statewide	42.00%	

FEDERAL FISCAL YEAR OCT 06 to SEP 07

FED PARTICIPATION RATE -- Of those families receiving TANF during the month that include an adult or minor head-of-household, (minus the number of families that are subject to a penalty for refusing to work in that month), the number of families who are engaged in work for the month

Oct 2006 - september 2007 Cummulative

Oct 2006 - september 2007 Cummulative

Methodology: Rate is the sum of the numerator divided by the sum of the denominator (WEIGHTED)

Methodology: Rate is the average of the monthly rates. Add the monthly percentage rates -- **THIS IS THE WAY THE FEDS CALCULATE THE SAMPLE CASES**

REGION	NUM	DENOM	RATE	REGION	RATE	Participation Rate Threshold Met?
1	1,289	2,839	45.4%	1	44.6%	N
2	203	603	33.7%	2	32.5%	N
3	132	340	38.8%	3	38.9%	N
4	329	999	32.9%	4	33.3%	N
5	1,084	2,364	45.9%	5	45.3%	N
6	275	625	44.0%	6	43.6%	N
7	394	707	55.7%	7	55.5%	Y
8	1,969	4,194	46.9%	8	46.9%	N
9	716	1,467	48.8%	9	48.6%	N
10	612	1,517	40.3%	10	39.1%	N
11	1,118	2,955	37.8%	11	37.8%	N
12	4,115	9,380	43.9%	12	43.7%	N
13	589	1,314	44.8%	13	44.3%	N
14	2,718	4,013	67.7%	14	67.6%	Y
15	3,710	6,477	57.3%	15	57.1%	Y
16	1,612	2,251	71.6%	16	71.4%	Y
17	708	1,293	54.8%	17	54.8%	Y
18	292	648	45.1%	18	45.2%	N
19	174	370	47.0%	19	46.7%	N
20	676	1,815	37.2%	20	36.9%	N
21	1,897	3,462	54.8%	21	54.6%	Y
22	3,067	6,293	48.7%	22	48.7%	N
23	13,120	22,138	59.3%	23	59.2%	Y
24	468	857	54.6%	24	54.8%	Y
STW	41,267	78,921	52.3%	STW	52.1%	

**Balanced Scorecard Report Measures
Beginning Program Year 2006-2007
As Approved by the Workforce Florida Board**

PERFORMANCE MEASURES

SERVICES TO JOB SEEKERS:

JOB SEEKER ENTERED EMPLOYMENT RATE

For those Wagner-Peyser (WP) applicants not employed at participation, the percentage employed the 1st quarter after exit based on a match with quarterly UI wage report data. The same as the federal common measure required by USDOL.

VETERAN'S ENTERED EMPLOYMENT RATE

For those veterans not employed at Wagner-Peyser (WP) participation, the percentage employed the 1st quarter after exit based on a match with quarterly UI wage report data. The same as the common measure required by USDOL.

CUSTOMER SATISFACTION – WAGNER-PEYSER (WP) INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on the ASCI (American Customer Satisfaction Index) 0–100-point scale. The methodology is the same as that currently employed for regional Wagner-Peyser (WP) job seekers in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

SERVICES TO EMPLOYERS

CUSTOMER SATISFACTION – ALL EMPLOYERS

Based on a monthly telephone survey, the average employer rating for the three federally mandated questions regarding overall satisfaction reported on the ASCI 0–100-point scale (American Customer Satisfaction Index). The methodology is that currently employed under for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

EMPLOYER MARKET PENTRATION

This measure expresses the unduplicated number of employers receiving Employ Florida services as a percentage of the region's employers. Uses LMS universe of employers (The Enhanced Quarterly Unemployment Insurance Address File or EQUI) as the best indicator of businesses that actually exist in a region and tracks the percentage of these employers that receive workforce services.

The measure is reported annually on a statewide basis only and therefore is not included on the standard Balance Scorecard Report which displays comparative regional rankings. Results are broken down for 1) large businesses with greater than 100 employees, 2) medium businesses with 10-99 employees, and 3) small businesses with 5-9 employees.

SERVICES TO DISADVANTAGED GROUPS, UNEMPLOYED ADULTS, AND YOUTH

EMPLOYMENT RATE (WORKFORCE INVESTMENT ACT)

This measure combines the Workforce Investment Act (WIA) current short-term measures for entered employment/employment for WIA adults and dislocated workers at exit. The denominator is the unduplicated total number of all adult and dislocated worker exiters regardless of employment status at registration. The numerator is the total employed at exit.

EMPLOYMENT EARNINGS RATE (WORKFORCE INVESTMENT ACT)

The average Workforce Investment Act (WIA) adult and dislocated worker earnings the first quarter after exit for those employed the first quarter after exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics). Average earnings for the unduplicated total of adults and dislocated workers based on UI quarterly wage report data.

EMPLOYMENT RETENTION RATE (WORKFORCE INVESTMENT ACT)

The unduplicated total of Workforce Investment Act (WIA) adults and dislocated workers employed the 2nd and 3rd quarters after exit expressed as a percentage of the total of all those employed the 1st quarter after exit. Employment based on UI wage report data.

YOUTH AVERAGE GRADE LEVEL GAIN (WORKFORCE INVESTMENT ACT)

The average annual grade level increase for all Workforce Investment Act (WIA) basic skills deficient youth based on pre- and post-test results at 1 year or exit. The measure applies to both in-school and out-of-school participants who are assessed as basic skills deficient at registration. The higher of the 2 results for either numeracy or literacy gain will be used to calculate the measure.

YOUTH POSITIVE OUTCOME RATE (WORKFORCE INVESTMENT ACT)

For all Workforce Investment Act (WIA) youth, the percentage with positive outcomes at the 3rd quarter after exit. The numerator is the count of all older and younger youth, including those 18-21 served as only as adults, who by the 3rd quarter after exit obtain a credential, or obtain a diploma, or who are in post-secondary education or advanced training or qualified apprenticeships or the military or who are employed.

CUSTOMER SATISFACTION – WORKFORCE INVESTMENT ACT PARTICIPANTS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on a ASCI (American Customer Satisfaction Index) 0–100-point scale. The methodology is that currently employed under Workforce Investment Act (WIA) for regional WIA adult, dislocated worker, and youth customers in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

SERVICES TO WELFARE RECIPIENTS

WELFARE CLOSED CASE OUTCOME RATE

The percentage of closed TANF funded Temporary Cash Assistance (TCA) cases that were closed due to earned income. The numerator is the unduplicated sum of TCA cases that received TANF during the report period that were closed due to earnings (based on 13 reasons defined by DCF, but also includes individuals whose TCA case closed for reasons not represented in the 13 codes that had an unsubsidized job open in the WT data entry system during the report period). The denominator is the unduplicated sum of closed TCA cases that received TANF during the report period. Calculated at point of case closure. This is the same as the former Red & Green Report measure.

WELFARE TRANSITION EARNINGS RATE

The welfare transition program average wage the first quarter after case closure for TANF closed cases closed due to earned income expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI,

Office of Workforce Information Services, Labor Market Statistics). Average wage based on UI quarterly wage report data.

WELFARE TRANSITION RETENTION RATE

Of those TANF the cases closed due to earnings, the number employed the 2nd and 3rd quarters after case closure based on a match with quarterly UI wage report data.

ANNUAL THRESHOLD YES/NO INDICATORS

LEVEL OF SERVICE INDICATOR FOR ALL CUSTOMER GROUPS

To achieve this threshold, the level of service for all Workforce Investment Act and Wagner-Peyser participants must equate to at least 80% of the level of funding allocated by formula to the regional workforce board.

LEVEL OF SERVICE INDICATOR FOR SPECIAL CUSTOMER GROUPS

To achieve this threshold, the level of service for specified Workforce Investment Act and Wagner-Peyser special customer groups must equate to at least 80% of the level of funding allocated by formula to the regional workforce board. The special groups include the disabled, veterans, offenders, and youth aging out of foster care.

INDICATOR FOR YOUTH DIPLOMA ATTAINMENT

To achieve this threshold, the regional workforce board must attain a youth diploma attainment rate of at least 48% based on the WIA core measure methodology.

INDICATOR FOR WELFARE PARTICIPATION RATE

To achieve this threshold, the regional workforce board must report an all-family participation rate of at least 50% based on Department of Health and Human Services requirements for the Temporary Assistance for Needy Families (TANF) Program.

INDICATOR FOR DATA VALIDITY

To achieve this threshold, the regional workforce board must have data element validation results that meet each program's standards once these standards are established by the United States Department of Labor (USDOL).