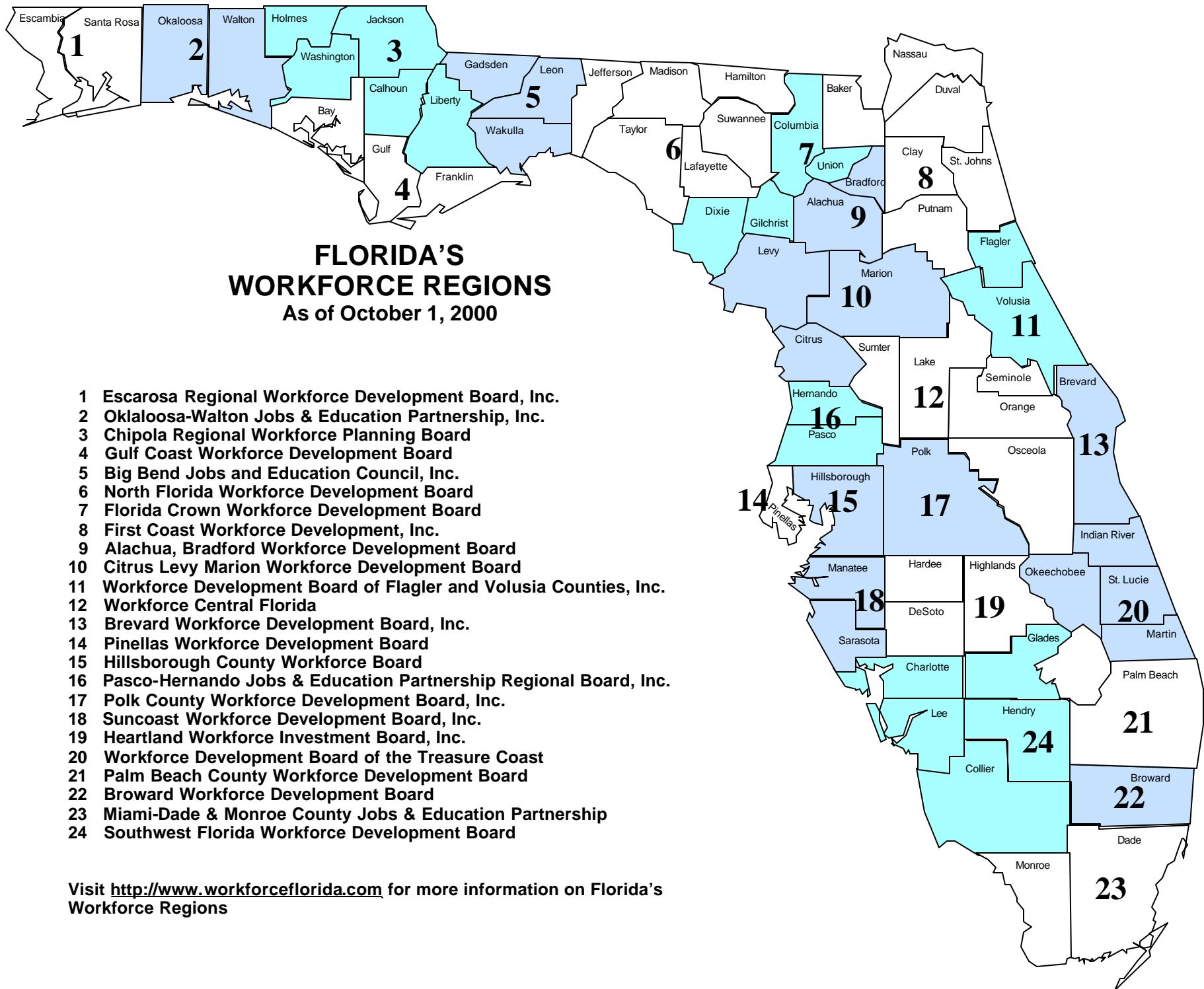


**PROGRAM YEAR 2001-2002 THIRD QUARTER  
REGIONAL PERFORMANCE REPORT**

**THE “RED/GREEN REPORT”**

**MAY 16, 2002**



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**REGIONAL THIRD-QUARTER RED AND GREEN PERFORMANCE MATRIX\*  
2001-2002 PROGRAM YEAR**

	WORKFORCE DEVELOPMENT REGION																									
OUTCOME	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	00	STW
Welfare Entered Employment Rate	22.9%	26.8%	20.2%	28.3%	26.8%	23.6%	20.8%	24.4%	24.6%	29.3%	27.3%	28.7%	27.5%	23.4%	23.5%	20.3%	17.3%	29.1%	24.0%	28.1%	24.8%	24.9%	24.2%	29.4%	n/a	25.0%
Welfare Entered Employ. Wage Rate**	65.1%	63.6%	66.8%	64.4%	65.1%	64.4%	66.6%	71.3%	66.5%	67.7%	67.9%	70.6%	68.2%	68.5%	70.1%	68.6%	68.9%	70.0%	67.3%	71.8%	68.8%	67.5%	63.8%	72.2%	n/a	67.6%
Welfare Return Rate	13.0%	13.9%	11.1%	15.8%	18.7%	17.7%	13.5%	15.0%	16.1%	15.4%	13.6%	13.8%	14.3%	15.6%	12.5%	12.9%	10.7%	16.6%	12.4%	16.1%	14.9%	12.7%	12.7%	16.0%	n/a	13.8%
WIA Adult Entered Employment Rate	96.3%	93.6%	93.8%	97.9%	85.6%	59.8%	84.2%	87.3%	96.6%	85.7%	96.0%	74.4%	95.0%	91.6%	78.0%	84.3%	100%	83.3%	82.8%	94.6%	75.8%	89.9%	86.8%	89.0%	91.6%	86.8%
WIA Adult Wage Rate**	117%	85.8%	85.3%	106%	116%	84.0%	104%	110%	107%	96.4%	88.6%	86.9%	92.4%	138%	96.3%	103%	104%	86.5%	88.4%	104%	87.9%	89.4%	82.3%	90.8%	222%	103%
WIA Dislocated Worker Entered Employment Rate	95.3%	92.6%	100%	90.9%	91.5%	93.8%	93.7%	87.7%	96.0%	100%	97.7%	88.0%	100%	100%	87.8%	94.2%	100%	88.2%	100%	98.2%	90.6%	98.3%	91.2%	97.6%	97.4%	93.4%
WIA Dislocated Worker Wage Rate**	107%	89.3%	108%	115%	131%	104%	122%	131%	129%	98.0%	104%	108%	121%	112%	124%	110%	117%	111%	123%	121%	119%	109%	104%	113%	135%	116%
WIA Overall Employment Rate	96.4%	91.4%	96.9%	93.8%	88.0%	72.4%	83.7%	90.5%	97.7%	93.4%	94.7%	83.3%	93.0%	96.6%	81.2%	90.0%	100%	80.8%	84.5%	93.7%	80.3%	93.6%	85.4%	88.3%	93.4%	87.9%
WIA Youth Goal Attainment Rate	Data not available for this measure. All data on youth goal attainments are in the process of being verified. Additionally, policy issues related to the methodology for reporting and calculating the measure are under review. Interim data will be made available as a separate report.																									
WIA Youth Positive Outcome Rate	97.3%	88.9%	98.4%	91.9%	87.3%	80.0%	8.5%	96.0%	98.8%	96.4%	94.8%	50.0%	82.0%	100%	100%	91.7%	100%	92.3%	85.7%	96.5%	93.1%	85.4%	95.2%	85.6%	87.2%	93.4%
WP Entered Employment Rate	34.3%	24.2%	29.9%	21.3%	33.5%	28.9%	26.3%	34.2%	29.7%	30.6%	30.1%	22.7%	30.8%	25.7%	25.3%	23.7%	20.7%	30.3%	21.4%	33.1%	24.0%	24.4%	35.0%	39.5%	n/a	29.9%
WP Wage Rate**	86.3%	80.7%	84.1%	82.1%	77.3%	84.1%	84.8%	95.8%	85.5%	82.6%	81.9%	86.0%	108%	77.3%	75.2%	86.4%	83.4%	85.1%	74.3%	89.0%	85.8%	92.4%	83.6%	95.0%	n/a	86.0%
WP New Hire Involvement Rate	22.4%	18.4%	40.7%	19.3%	26.8%	33.8%	29.7%	20.3%	21.3%	25.7%	10.9%	13.0%	23.1%	14.2%	14.5%	13.4%	13.0%	11.8%	10.3%	18.7%	12.5%	14.4%	30.0%	14.5%	n/a	17.6%
WP Employer Involvement Rate	22.5%	28.7%	37.7%	30.1%	19.2%	20.7%	15.9%	24.8%	17.3%	22.1%	10.7%	16.7%	37.1%	19.3%	17.9%	17.0%	14.4%	19.4%	25.4%	34.9%	17.4%	18.0%	68.5%	18.2%	n/a	25.6%
Customer Satisfaction – WIA Individuals	79.40	82.13	85.35	86.04	74.99	73.80	76.48	82.63	80.61	83.12	79.40	75.99	74.59	71.45	77.59	75.67	67.61	78.05	88.02	79.76	74.46	78.16	77.24	81.67	n/a	76.37
Customer Satisfaction – WP Individuals	72.65	74.87	77.15	74.29	72.29	74.42	70.89	72.96	75.56	71.64	73.46	72.58	74.16	72.62	72.20	71.93	75.80	70.11	76.47	74.25	71.42	75.73	79.01	74.72	n/a	71.35
Customer Satisfaction – All Employers	78.81	79.48	83.37	76.00	76.48	76.18	80.98	76.53	71.88	77.15	76.74	76.04	78.59	74.47	76.04	75.33	77.69	72.68	76.11	75.25	74.48	73.06	73.03	74.42	n/a	74.19

\* All data based on input in the State MIS System as of 3/2/2002. Rates, percentages, and wages computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.  
 \*\* Wage Rates expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.35/hr. statewide for 2001.  
 00 = State-Level WIA 15% special projects administered by WFI or AWI.  
 STW = Total for Regions 1-24 plus WIA 15% State-Level Projects.

**BOLD** = Top Quartile Performance  
**WHITE** = Low Quartile Performance and failed to meet the established local goal.

**REGIONAL THIRD-QUARTER % OF GOAL MATRIX\*  
2001-2002 PROGRAM YEAR**

	WORKFORCE DEVELOPMENT REGION																									
OUTCOME	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	00	STW
Welfare Entered Employ. Rate, % of Goal	83.2%	97.6%	73.5%	103%	97.5%	85.7%	75.5%	88.8%	89.4%	107%	99.1%	104%	100%	85.0%	85.5%	73.7%	63.1%	106%	87.3%	102%	90.2%	90.7%	87.9%	107%	n/a	90.9%
Welfare Entered Employ. Wage Rate, % of Goal	98.6%	96.4%	101%	97.5%	98.7%	97.6%	101%	108%	101%	103%	103%	107%	103%	104%	106%	104%	104%	106%	102%	109%	104%	102%	96.6%	110%	n/a	103%
Welfare Return Rate, % of Goal	123%	116%	145%	101%	85.7%	90.4%	119%	106%	99.2%	104%	118%	116%	112%	103%	129%	124%	149%	96.1%	129%	99.4%	107%	127%	126%	100%	n/a	116%
WIA Adult Entered Employment Rate, % of Goal	146%	131%	136%	139%	121%	87.2%	121%	131%	140%	131%	141%	108%	133%	137%	119%	120%	146%	118%	119%	131%	116%	132%	146%	128%	130%	123%
WIA Adult Wage Rate, % of Goal	130%	95.3%	94.8%	118%	129%	93.3%	116%	123%	119%	107%	98.5%	96.6%	103%	154%	107%	114%	116%	96.1%	98.2%	116%	97.7%	99.3%	91.5%	101%	247%	115%
WIA Disloc. Wkr. Ent. Empl. Rate, % of Goal	139%	137%	146%	132%	131%	136%	128%	127%	134%	141%	136%	122%	138%	145%	129%	124%	141%	110%	133%	126%	133%	148%	145%	138%	142%	136%
WIA Dislocated Worker Wage Rate, % of Goal	97.1%	81.2%	98.4%	105%	119%	94.8%	111%	119%	117%	89.1%	94.5%	98.3%	110%	102%	113%	100%	106%	101%	112%	110%	108%	98.9%	94.4%	103%	122%	106%
WIA Overall Employment Rate, % of Goal	138%	131%	139%	134%	126%	104%	120%	129%	140%	133%	135%	119%	133%	138%	116%	129%	143%	115%	121%	134%	115%	134%	122%	126%	134%	126%
WIA Youth Goal Attain. Rate, % of Goal	<b>Data not available for this measure. All data on youth goal attainments are in the process of being verified. Additionally, policy issues related to the methodology for reporting and calculating the measure are under review. Interim data will be made available as a separate report.</b>																									
WIA Youth Positive Outcome Rate, % of Goal	113%	103%	114%	107%	102%	93%	9.9%	112%	115%	112%	110%	58.1%	95.3%	116%	116%	107%	116%	107%	99.7%	112%	108%	99.3%	111%	99.5%	101%	109%
WP Entered Employ. Rate as % of Goal	104%	73.5%	90.4%	64.5%	102%	87.5%	79.8%	104%	90.0%	92.8%	91.3%	68.8%	93.3%	77.9%	76.7%	71.7%	62.6%	91.8%	65.0%	100%	72.6%	73.9%	106%	120%	n/a	90.5%
WP Wage Rate, % of Goal	109%	102%	107%	104%	97.8%	107%	107%	121%	108%	105%	104%	109%	137%	97.8%	95.2%	109%	106%	108%	94.0%	113%	109%	117%	106%	120%	n/a	109%
WP New Hire Involvement Rate, % of Goal	187%	153%	339%	161%	223%	281%	248%	170%	178%	214%	91.1%	108%	192%	118%	121%	112%	108%	98.2%	86.2%	156%	104%	120%	250%	121%	n/a	146%
WP Employer Involvement Rate, % of Goal	112%	144%	188%	150%	96.0%	104%	79.7%	124%	86.3%	111%	53.5%	83.6%	185%	96.7%	89.2%	85.1%	71.8%	97.1%	127%	174%	86.7%	90.2%	343%	91.1%	n/a	128%
Cust. Sat. – WIA Individuals as % of Goal	99.3%	103%	107%	108%	93.7%	92.3%	95.6%	103%	101%	104%	99.3%	95.0%	93.2%	89.3%	97.0%	94.6%	84.5%	97.6%	110%	99.7%	93.1%	97.7%	96.6%	102%	n/a	95.5%
Cust. Sat. – WP Individuals as % of Goal	90.8%	93.6%	96.4%	92.8%	90.4%	93.0%	88.6%	91.2%	94.5%	89.6%	91.8%	90.7%	92.7%	90.8%	90.3%	89.9%	94.8%	87.6%	95.6%	92.8%	89.3%	94.7%	98.8%	93.4%	n/a	89.2%
Cust. Sat. – All Employers as a % of Goal	113%	114%	119%	109%	109%	109%	116%	109%	103%	110%	110%	109%	112%	106%	109%	108%	111%	104%	109%	108%	106%	104%	104%	106%	n/a	106%

\* All data based on input in the State MIS System as of 3/2/2002. Rates, percentages, and wages computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.  
Goal = Goal negotiated with each region as part of its Performance Contract with AWI.

00 = State-Level WIA 15% special projects administered by WFI or AWI.  
STW = Total for Regions 1-24 plus WIA 15% State-Level Projects.

## **DEFINITIONS OF SHORT-TERM MEASURES FOR THE STATE RED/GREEN REPORT AS APPROVED BY THE WORKFORCE FLORIDA BOARD**

Regional performances against the following measures falling within the top quartile will be colored green. Performances in the lowest quartile will be colored red. However, performances that represent achievement of a region's negotiated goal will not be colored red.

1. WELFARE ENTERED EMPLOYMENT RATE

The percentage of closed TANF cases that were closed due to earned income. The numerator is the sum of cases that received TANF during the report period that were closed due to earnings. The denominator is the sum of closed cases that received TANF during the report period.

2. WELFARE TRANSITION ENTERED EMPLOYMENT WAGE RATE

The average welfare transition program hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics) As recently verified by AWI, methodology currently employed by the agency excludes "outliers" in the hourly wage in excess of \$15.00/hr.

3. WELFARE RETURN RATE

Return TANF cases that were previously closed due to earnings expressed as a percentage of new cases. The numerator is the sum of cases that begin receiving TANF during the report period that were previously closed due to earnings. The denominator is the sum of all cases that began receiving TANF during the report period.

4. WIA ADULT ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. Of those adults unemployed at registration, the percentage employed at exit.

5. WIA ADULT ENTERED EMPLOYMENT WAGE RATE

The average adult hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

6. WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. The percentage of all dislocated workers employed at exit.

7. WIA DISLOCATED WORKER ENTERED EMPLOYMENT WAGE RATE

The average dislocated worker hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

8. WIA OVERALL EMPLOYMENT RATE INCLUSIVE OF EMPLOYED WORKERS

The percentage of the total number of WIA adults, dislocated workers, and older youth employed at exit inclusive of those employed at registration.

9. WIA YOUTH GOAL ATTAINMENT RATE

The number of goals obtained by youth 14-18 as percentage of goals set to be obtained for three categories of younger youth goals: basic skills, work readiness, and occupational skills. This measure is the same as the federal WIA core indicator.

10. WIA YOUTH POSITIVE OUTCOME RATE

The percent of youth exiters 14-18 with positive outcomes. This measure will express the number of younger youth participants who enter employment, the military, apprenticeship programs, post-secondary education, and/or stay in secondary education or receive a diploma as a percentage of all younger youth exiters.

11. WAGNER-PEYSER ENTERED EMPLOYMENT RATE

Based on data entered into the DLES MIS system and data reported by the Department of Revenue monthly New Hire Report, the percentage of Wagner-Peyser applicants who enter employment. The total entering employment includes all applicants placed as a result of a job referral, those who obtained employment after the receipt of a "prerequisite service", and those who went to work after having received a "reportable service".

12. WAGNER-PEYSER ENTERED EMPLOYMENT WAGE RATE

As recently verified by AWI, the average Wagner-Peyser hourly wage at placement is based on job orders filled, expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

13. WAGNER-PEYSER NEW HIRE INVOLVEMENT RATE

The total Wagner-Peyser entered employment expressed as a percentage of the total new hires reported by the Department of Revenue monthly New Hire Report.

14. WAGNER-PEYSER EMPLOYER INVOLVEMENT RATE

The total number of employers receiving Wagner-Peyser services expressed as a percentage of the total number of employers reporting new hires in the Department of Revenue monthly New Hire Report.

15. CUSTOMER SATISFACTION – WIA INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100 point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

16. CUSTOMER SATISFACTION – WAGNER-PEYSER (WP) INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100 point scale. The methodology is the same as that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

17. CUSTOMER SATISFACTION – ALL EMPLOYERS

Based on a monthly telephone survey, the average employer rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100 point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

**FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD QUARTER INDICATOR REPORT**

5/16/02

<b>WELFARE TRANSITION ENTERED EMPLOYMENT RATE</b>			
<b>RWB</b>	<b>EMPLOYED</b>	<b>EXITS (Closed Cases)</b>	<b>EMPLOYMENT RATE</b>
24	453	1,542	29.4%
10	706	2,411	29.3%
18	405	1,391	29.1%
12	2,688	9,364	28.7%
4	286	1,010	28.3%
20	532	1,892	28.1%
13	452	1,642	27.5%
11	571	2,095	27.3%
2	215	801	26.8%
5	542	2,021	26.8%
22	1,439	5,772	24.9%
21	829	3,343	24.8%
9	459	1,868	24.6%
8	1,067	4,368	24.4%
23	5,578	23,071	24.2%
19	167	696	24.0%
6	206	874	23.6%
15	690	2,935	23.5%
14	1,206	5,157	23.4%
1	558	2,440	22.9%
7	212	1,021	20.8%
16	381	1,881	20.3%
3	132	653	20.2%
17	476	2,745	17.3%

<b>WELFARE TRANSITION RETURN RATE</b>			
<b>RWB</b>	<b># ENTRIES w/ PREVIOUS EMPLOYMENT</b>	<b>NEW ENTRIES</b>	<b>RETURN RATE</b>
17	277	2,580	10.7%
3	72	651	11.1%
19	84	678	12.4%
15	387	3,108	12.5%
22	789	6,237	12.7%
23	2,957	23,206	12.7%
16	238	1,851	12.9%
1	314	2,419	13.0%
7	147	1,090	13.5%
11	296	2,174	13.6%
12	1,400	10,169	13.8%
2	119	859	13.9%
13	235	1,648	14.3%
21	520	3,486	14.9%
8	704	4,680	15.0%
10	369	2,396	15.4%
14	808	5,187	15.6%
4	159	1,005	15.8%
24	243	1,518	16.0%
20	308	1,914	16.1%
9	307	1,903	16.1%
18	242	1,454	16.6%
6	151	853	17.7%
5	366	1,960	18.7%

<b>WELFARE TRANSITION WAGE AS % OF LLSIL FOR FAMILY OF 3**</b>		
<b>RWB</b>	<b>WAGE RATE</b>	<b>AVG. HOURLY WAGE</b>
24	72.2%	\$7.37
20	71.8%	\$7.18
8	71.3%	\$7.16
12	70.6%	\$7.21
15	70.1%	\$7.32
18	70.0%	\$7.34
17	68.9%	\$6.77
21	68.8%	\$7.31
16	68.6%	\$6.73
14	68.5%	\$7.36
13	68.2%	\$6.92
11	67.9%	\$6.71
10	67.7%	\$6.55
22	67.5%	\$7.39
19	67.3%	\$6.54
3	66.8%	\$6.26
7	66.6%	\$6.32
9	66.5%	\$6.54
5	65.1%	\$6.54
1	65.1%	\$6.26
6	64.4%	\$6.21
4	64.4%	\$6.27
23	63.8%	\$7.03
2	63.6%	\$6.24

<b>STW</b>	<b>20,250</b>	<b>80,993</b>	<b>25.0%</b>
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<b>STW</b>	<b>11,492</b>	<b>83,026</b>	<b>13.8%</b>
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<b>STW</b>	<b>67.6%</b>	<b>\$7.00</b>
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\*\*Calculated by dividing the average wage by the regionally adjusted hourly LLSIL for a Family of 3. Ranges from \$9.37/hr to \$11.02/hr.

FPLI = 2000 Florida Price Level Index

LLSIL = 2001 Lower Living Standard Income Level

The Annual 2001 LLSIL for a Family of 3 for Florida is \$21,530 or \$10.35/hour; selected by state policy as the indicator for a "self-sufficiency" wage.

**FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD-QUARTER INDICATOR REPORT**

5/16/02

<b>WIA ADULT WAGE AS % OF LLSIL FOR FAMILY OF 3**</b>		
<b>RWB</b>	<b>WAGE RATE</b>	<b>AVG. HOURLY WAGE</b>
00	222.2%	\$23.00
14	138.3%	\$14.85
1	117.4%	\$11.28
5	115.8%	\$11.62
8	110.3%	\$11.07
9	107.1%	\$10.53
4	106.1%	\$10.34
17	104.3%	\$10.26
20	104.3%	\$10.42
7	104.1%	\$9.88
16	102.5%	\$10.06
10	96.4%	\$9.33
15	96.3%	\$10.05
13	92.4%	\$9.36
24	90.8%	\$9.26
22	89.4%	\$9.79
11	88.6%	\$8.77
19	88.4%	\$8.59
21	87.9%	\$9.35
12	86.9%	\$8.88
18	86.5%	\$9.07
2	85.8%	\$8.41
3	85.3%	\$7.99
6	84.0%	\$8.10
23	82.3%	\$9.07
<b>STW</b>	<b>103.2%</b>	<b>\$10.69</b>

<b>WIA ADULT ENTERED EMPLOYMENT RATE</b>			
<b>RWB</b>	<b># ENTERING EMPLOY.</b>	<b># EXITERS NOT EMPLOYED @ REG</b>	<b>ENTER. EMPLOY. RATE</b>
17	91	91	100.0%
4	141	144	97.9%
9	28	29	96.6%
1	103	107	96.3%
11	169	176	96.0%
13	38	40	95.0%
20	210	222	94.6%
3	45	48	93.8%
2	29	31	93.5%
00	640	699	91.6%
14	141	154	91.6%
22	213	237	89.9%
24	105	118	89.0%
8	69	79	87.3%
23	3,941	4,540	86.8%
10	36	42	85.7%
5	83	97	85.6%
16	43	51	84.3%
7	16	19	84.2%
18	5	6	83.3%
19	24	29	82.8%
15	85	109	78.0%
21	540	712	75.8%
12	99	133	74.4%
6	49	82	59.8%
<b>STW</b>	<b>6,943</b>	<b>7,995</b>	<b>86.8%</b>

<b>WIA DISLOCATED WORKER WAGE AS % OF LLSIL FOR FAMILY OF 3</b>		
<b>RWB</b>	<b>WAGE RATE</b>	<b>AVG. HOURLY WAGE</b>
00	134.5%	\$13.92
8	131.1%	\$13.17
5	130.6%	\$13.11
9	129.0%	\$12.69
15	123.8%	\$12.92
19	122.7%	\$11.92
7	121.7%	\$11.55
13	121.0%	\$12.27
20	120.6%	\$12.05
21	118.6%	\$12.60
17	116.9%	\$11.49
4	115.1%	\$11.22
24	113.3%	\$11.56
14	112.2%	\$12.05
18	110.8%	\$11.62
16	110.2%	\$10.82
22	108.8%	\$11.92
3	108.3%	\$10.14
12	108.1%	\$11.04
1	106.8%	\$10.27
6	104.3%	\$10.05
11	103.9%	\$10.28
23	103.8%	\$11.44
10	98.0%	\$9.49
2	89.3%	\$8.76
<b>STW</b>	<b>116.1%</b>	<b>\$12.02</b>

<b>WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE</b>			
<b>RWB</b>	<b># ENTERING EMPLOY.</b>	<b>TOTAL EXITERS</b>	<b>ENTER. EMPLOY. RATE</b>
3	30	30	100.0%
10	34	34	100.0%
13	72	72	100.0%
14	141	141	100.0%
17	119	119	100.0%
19	6	6	100.0%
22	227	231	98.3%
20	107	109	98.2%
11	125	128	97.7%
24	83	85	97.6%
00	958	984	97.4%
9	24	25	96.0%
1	163	171	95.3%
16	49	52	94.2%
6	45	48	93.8%
7	74	79	93.7%
2	87	94	92.6%
5	43	47	91.5%
23	1,818	1,994	91.2%
4	50	55	90.9%
21	587	648	90.6%
18	30	34	88.2%
12	191	217	88.0%
15	130	148	87.8%
8	135	154	87.7%
<b>STW</b>	<b>5,328</b>	<b>5,705</b>	<b>93.4%</b>

\*\*Calculated by dividing the average wage by the regionally adjusted hourly LLSIL for a Family of 3. Ranges from \$9.37/hr to \$11.02/hr.

FPLI = 2000 Florida Price Level Index

LLSIL = 2001 Lower Living Standard Income Level

The Annual 2001 LLSIL for a Family of 3 for Florida is \$21,530 or \$10.35/hour; selected by state policy as the indicator for a "self-sufficiency" wage.

FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD-QUARTER INDICATOR REPORT

5/16/02

WIA OVERALL ENTERED EMPLOYMENT RATE			
RWB	# ENTERING EMPLOY.	TOTAL EXITERS	ENTER. EMPLOY. RATE
17	233	233	100.0%
9	84	86	97.7%
3	127	131	96.9%
14	654	677	96.6%
1	317	329	96.4%
11	410	433	94.7%
4	301	321	93.8%
20	477	509	93.7%
22	498	532	93.6%
00	1,962	2100	93.4%
10	127	136	93.4%
13	147	158	93.0%
2	139	152	91.4%
8	437	483	90.5%
16	108	120	90.0%
24	250	283	88.3%
5	183	208	88.0%
23	6,506	7,614	85.4%
19	49	58	84.5%
7	113	135	83.7%
12	330	396	83.3%
15	250	308	81.2%
18	42	52	80.8%
21	1,403	1,747	80.3%
6	134	185	72.4%
<b>STW</b>	<b>15,281</b>	<b>17,386</b>	<b>87.9%</b>

WIA YOUTH GOAL ATTAINMENT RATE*			
RWB	GOALS SET	GOALS ATTAINED	GOAL ATTAIN. RATE
1	n/a	n/a	#VALUE!
2	n/a	n/a	#VALUE!
3	n/a	n/a	#VALUE!
4	n/a	n/a	#VALUE!
5			#DIV/0!
6			#VALUE!
7			#DIV/0!
8			#DIV/0!
9			#DIV/0!
10			#DIV/0!
11			#DIV/0!
12			#DIV/0!
13			#DIV/0!
14			#DIV/0!
15			#DIV/0!
16			#DIV/0!
17			#DIV/0!
18			#DIV/0!
19	n/a	n/a	#VALUE!
20	n/a	n/a	#VALUE!
21	n/a	n/a	#VALUE!
22	n/a	n/a	#VALUE!
23	n/a	n/a	#VALUE!
24	n/a	n/a	#VALUE!
00	n/a	n/a	#VALUE!
<b>STW</b>	<b>n/a</b>	<b>n/a</b>	

WIA YOUTH POSITIVE OUTCOME RATE			
RWB	YOUTH EXITERS	# WITH POSITIVE OUTCOMES	POS. OUTCOME RATE
14	8	8	100.0%
15	87	87	100.0%
17	10	10	100.0%
9	82	81	98.8%
3	64	63	98.4%
1	37	36	97.3%
20	284	274	96.5%
10	28	27	96.4%
8	175	168	96.0%
23	4,053	3,858	95.2%
11	58	55	94.8%
21	58	54	93.1%
18	26	24	92.3%
4	37	34	91.9%
16	12	11	91.7%
2	36	32	88.9%
5	102	89	87.3%
00	109	95	87.2%
19	14	12	85.7%
24	111	95	85.6%
22	41	35	85.4%
13	111	91	82.0%
6	65	52	80.0%
12	2	1	50.0%
7	59	5	8.5%
<b>STW</b>	<b>5,669</b>	<b>5,297</b>	<b>93.4%</b>

**FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD-QUARTER INDICATOR REPORT**

5/16/02

<b>WAGNER-PEYSER ENTERED EMPLOYMENT RATE</b>			
<b>RWB</b>	<b># ENTERING EMPLOY.</b>	<b># of APPLICANTS</b>	<b>ENTER. EMPLOY. RATE</b>
24	13,905	35,205	39.5%
23	53,852	154,007	35.0%
1	7,398	21,582	34.3%
8	22,692	66,306	34.2%
5	6,173	18,410	33.5%
20	8,985	27,131	33.1%
13	8,696	28,231	30.8%
10	8,092	26,416	30.6%
18	6,978	23,025	30.3%
11	4,827	16,023	30.1%
3	2,493	8,353	29.8%
9	4,196	14,136	29.7%
6	2,182	7,561	28.9%
7	1,992	7,562	26.3%
14	12,551	48,838	25.7%
15	15,896	62,795	25.3%
22	19,119	78,359	24.4%
2	3,176	13,103	24.2%
21	12,262	51,155	24.0%
16	5,050	21,355	23.6%
12	22,373	98,588	22.7%
19	1,700	7,929	21.4%
4	2,748	12,902	21.3%
17	6,146	29,740	20.7%
<b>STW</b>	<b>252,204</b>	<b>844,601</b>	<b>29.9%</b>

<b>WAGNER PEYSER ENTRY WAGE AS % OF LLSIL FOR FAMILY OF 3**</b>		
<b>RWB</b>	<b>WAGE RATE</b>	<b>AVG. HOURLY WAGE</b>
13	108.1%	\$10.96
8	95.8%	\$9.62
24	95.0%	\$9.69
22	92.4%	\$10.12
20	89.0%	\$8.89
16	86.4%	\$8.48
1	86.3%	\$8.30
12	86.0%	\$8.78
21	85.8%	\$9.12
9	85.5%	\$8.40
18	85.1%	\$8.93
7	84.8%	\$8.05
6	84.1%	\$8.11
3	84.1%	\$7.88
23	83.6%	\$9.21
17	83.4%	\$8.20
10	82.6%	\$8.00
4	82.1%	\$8.00
11	81.9%	\$8.10
2	80.7%	\$7.92
5	77.3%	\$7.76
14	77.3%	\$8.30
15	75.2%	\$7.85
19	74.3%	\$7.21
<b>STW</b>	<b>85.99%</b>	<b>\$8.90</b>

\*\*Calculated by dividing the average wage by the regionally adjusted hourly LLSIL for a Family of 3. Ranges from \$9.37/hr to \$11.02/hr.

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**FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD-QUARTER INDICATOR REPORT**

5/16/02

<b>WAGNER PEYSER NEW HIRE INVOLVEMENT RATE</b>			
<b>RWB</b>	<b>TOTAL ENTERED EMPLOYMENT</b>	<b>TOTAL REPORTED ON NEW HIRE REPORT</b>	<b>NEW HIRE INVOLVEMENT RATE</b>
3	2,493	6,126	40.7%
6	2,182	6,465	33.8%
23	53,852	179,256	30.0%
7	1,992	6,699	29.7%
5	6,173	23,069	26.8%
10	8,092	31,492	25.7%
13	8,696	37,656	23.1%
1	7,398	33,049	22.4%
9	4,196	19,695	21.3%
8	22,692	111,560	20.3%
4	2,748	14,271	19.3%
20	8,985	48,148	18.7%
2	3,176	17,310	18.3%
24	13,905	95,667	14.5%
15	15,896	109,412	14.5%
22	19,119	132,946	14.4%
14	12,551	88,310	14.2%
16	5,050	37,645	13.4%
17	6,146	47,296	13.0%
12	22,373	172,372	13.0%
21	12,262	98,264	12.5%
18	6,978	59,244	11.8%
11	4,827	44,143	10.9%
19	1,700	16,444	10.3%
<b>STW</b>	<b>252,204</b>	<b>1,436,539</b>	<b>17.6%</b>

<b>WAGNER PEYSER EMPLOYER INVOLVEMENT RATE</b>			
<b>RWB</b>	<b>EMPLOYERS SERVED</b>	<b># OF EMPLOYERS IN NEW HIRE REPORT</b>	<b>EMPLOYER INVOLVEMENT RATE</b>
23	10,050	14,664	68.54%
3	381	1,012	37.65%
13	1,452	3,915	37.09%
20	1,480	4,247	34.85%
4	449	1,494	30.05%
2	486	1,694	28.69%
19	390	1,535	25.41%
8	1,939	7,833	24.75%
1	543	2,419	22.45%
10	764	3,450	22.14%
6	235	1,133	20.74%
18	1,017	5,235	19.43%
14	1,490	7,707	19.33%
5	423	2,203	19.20%
24	1,232	6,760	18.22%
22	2,513	13,932	18.04%
15	1,631	9,139	17.85%
21	1,795	10,347	17.35%
9	406	2,352	17.26%
16	863	5,072	17.01%
12	2,137	12,785	16.71%
7	193	1,211	15.94%
17	661	4,602	14.36%
11	519	4,851	10.70%
<b>STW</b>	<b>33,129</b>	<b>129,592</b>	<b>25.56%</b>

**FLORIDA WORKFORCE REGION PY 2001-2002  
THIRD-QUARTER INDICATOR REPORT**

5/16/02

<b>CUSTOMER SATISFACTION*</b>		
<b>WIA INDIVIDUALS</b>		
<b>RWB</b>	<b>TOTAL RESPONSES</b>	<b>ACTUAL SCORE</b>
19	37	88.02
4	206	86.04
3	137	85.35
10	127	83.12
8	200	82.63
2	80	82.13
24	138	81.67
9	114	80.61
20	296	79.76
11	239	79.40
1	216	79.40
22	123	78.16
18	118	78.05
15	199	77.59
23	446	77.24
7	71	76.48
12	188	75.99
16	40	75.67
5	151	74.99
13	93	74.59
21	320	74.46
6	150	73.80
14	161	71.45
17	120	67.61
<b>STW</b>	<b>3,970</b>	<b>76.37**</b>

<b>CUSTOMER SATISFACTION*</b>		
<b>WP INDIVIDUALS</b>		
<b>RWB</b>	<b>TOTAL RESPONSES</b>	<b>ACTUAL SCORE</b>
23	390	79.01
3	278	77.15
19	332	76.47
17	373	75.80
22	412	75.73
9	362	75.56
2	373	74.87
24	364	74.72
6	261	74.42
4	353	74.29
20	356	74.25
13	401	74.16
11	402	73.46
8	388	72.96
1	398	72.65
14	395	72.62
12	404	72.58
5	399	72.29
15	388	72.20
16	380	71.93
10	384	71.64
21	365	71.42
7	381	70.89
18	347	70.11
<b>STW</b>	<b>8,886</b>	<b>71.35**</b>

<b>CUSTOMER SATISFACTION*</b>		
<b>EMPLOYERS</b>		
<b>RWB</b>	<b>TOTAL RESPONSES</b>	<b>ACTUAL SCORE</b>
3	163	83.37
7	105	80.98
2	199	79.48
1	215	78.81
13	255	78.59
17	241	77.69
10	250	77.15
11	213	76.74
8	259	76.53
5	142	76.48
6	145	76.18
19	162	76.11
12	277	76.04
15	275	76.04
4	181	76.00
16	217	75.33
20	230	75.25
21	256	74.48
14	257	74.47
24	242	74.42
22	255	73.06
23	186	73.03
18	241	72.68
9	144	71.88
<b>STW</b>	<b>5,110</b>	<b>74.19**</b>

\* Customer Satisfaction Survey results for 7/1/01 through 3/31/02.

\*\* Statewide scores based on use of American Customer Satisfaction Index as required by federal guidelines. Actual statewide raw scores are: 78.28 for WIA Individuals, 73.74 for WP Individuals, and 76.12 for Employers.

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