

Regional Performance

The Red and Green Report Year - End 2003 – 2004

October 1, 2004

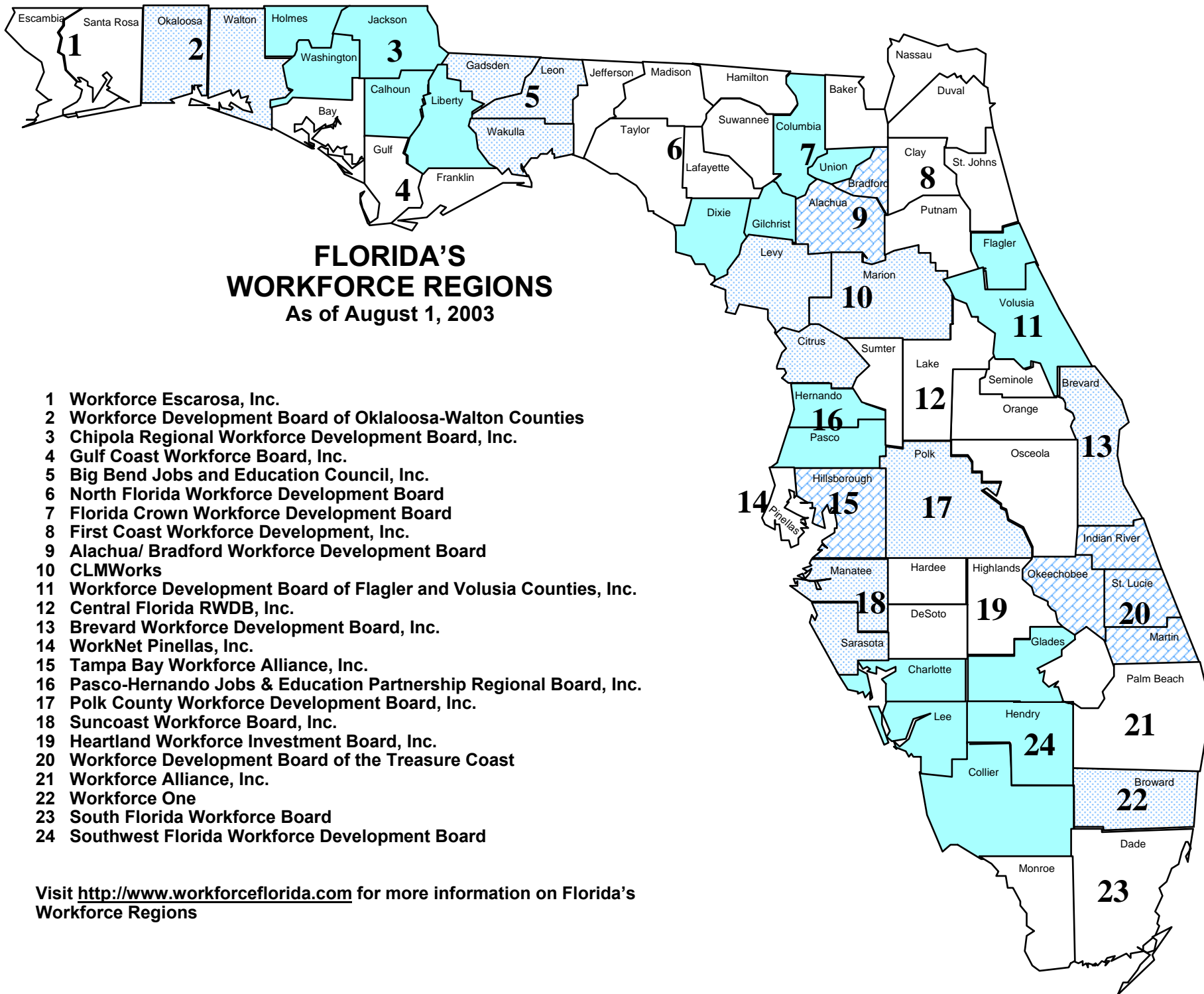


Summary

Workforce Investment Act Performance Measures Results

The year-end PY 2003 – 2004 “Red – Green” report is tabulated into 17 measures that include 3 welfare, 9 WIA, and 5 Wagner – Peyser. Three colors further delineated these performance measures. The colors used were “RED” that equals the bottom quartile of performance; “GREEN” indicates top quartile performance; while “WHITE” indicates the middle two quartiles. Regions meeting their goals and in the bottom quartile were not colored red. The dark and light blue areas in the tables are 00’s and statewide results respectively.

The following table is a synopsis by Regional Workforce Board performance.



**FLORIDA'S
WORKFORCE REGIONS**
As of August 1, 2003

- 1 Workforce Escarosa, Inc.
- 2 Workforce Development Board of Okaloosa-Walton Counties
- 3 Chipola Regional Workforce Development Board, Inc.
- 4 Gulf Coast Workforce Board, Inc.
- 5 Big Bend Jobs and Education Council, Inc.
- 6 North Florida Workforce Development Board
- 7 Florida Crown Workforce Development Board
- 8 First Coast Workforce Development, Inc.
- 9 Alachua/ Bradford Workforce Development Board
- 10 CLMWorks
- 11 Workforce Development Board of Flagler and Volusia Counties, Inc.
- 12 Central Florida RWDB, Inc.
- 13 Brevard Workforce Development Board, Inc.
- 14 WorkNet Pinellas, Inc.
- 15 Tampa Bay Workforce Alliance, Inc.
- 16 Pasco-Hernando Jobs & Education Partnership Regional Board, Inc.
- 17 Polk County Workforce Development Board, Inc.
- 18 Suncoast Workforce Board, Inc.
- 19 Heartland Workforce Investment Board, Inc.
- 20 Workforce Development Board of the Treasure Coast
- 21 Workforce Alliance, Inc.
- 22 Workforce One
- 23 South Florida Workforce Board
- 24 Southwest Florida Workforce Development Board

Visit <http://www.workforceflorida.com> for more information on Florida's Workforce Regions

Workforce Florida, Inc.
 Red-Green
 PY 2003-2004 Year End

Performance Measure	RWB →	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	STW
1	Welfare Entered Employment Rate	23.70%	27.60%	24.30%	32.40%	25.50%	29.60%	22.20%	26.60%	28.40%	31.60%	27.30%	30.50%	30.20%	27.60%	24.80%	27.80%	26.60%	27.40%	24.40%	27.40%	30.80%	31.10%	29.80%	26.20%	28.80%
2	Welfare Trans Ent Emp Wage Rate	66.20%	66.80%	68.70%	67.20%	68.50%	68.60%	70.30%	72.60%	69.70%	71.20%	70.70%	71.20%	72.70%	72.00%	70.60%	72.00%	70.30%	74.70%	69.50%	72.70%	67.10%	66.90%	63.50%	75.10%	69.00%
3	Welfare Return Rate	11.50%	14.10%	11.60%	14.80%	15.10%	16.70%	11.20%	11.80%	17.90%	13.50%	12.00%	13.40%	11.60%	16.50%	9.50%	11.20%	11.10%	12.80%	10.90%	14.90%	14.80%	15.20%	14.10%	9.90%	13.50%
4	WIA Emp Worker Outcome Rate	90.48%	80.77%	96.00%	77.91%	88.89%	97.26%	92.42%	96.90%	91.94%	100.00%	71.96%	74.65%	90.97%	98.76%	72.34%	93.55%	78.85%	93.46%	86.96%	93.04%	43.27%	97.87%	21.18%	89.87%	83.40%
5	WIA Adult Ent Emp Rate	89.42%	86.44%	94.25%	91.43%	91.18%	90.00%	88.00%	85.61%	100.00%	100.00%	78.44%	63.50%	81.58%	100.00%	73.33%	90.63%	100.00%	74.07%	100.00%	95.81%	47.16%	94.38%	66.19%	90.78%	68.82%
6	WIA Adult Ent Emp Wage Rate	117.80%	109.27%	109.07%	128.04%	119.47%	153.51%	110.57%	149.07%	142.03%	114.19%	106.96%	97.49%	112.70%	121.00%	148.18%	96.35%	112.27%	123.23%	113.15%	110.21%	99.48%	130.89%	96.26%	108.39%	117.04%
7	WIA Disl Work Ent Emp Rate	91.53%	83.33%	97.50%	86.11%	97.67%	95.24%	100.00%	85.60%	100.00%	89.87%	88.89%	76.09%	83.42%	100.00%	92.55%	95.00%	100.00%	83.08%	100.00%	97.59%	51.62%	98.79%	65.66%	92.20%	75.82%
8	WIA Disl Work Ent Emp Wage Rate	112.13%	116.43%	98.02%	118.62%	124.46%	107.22%	144.66%	140.33%	150.60%	143.26%	112.25%	119.98%	123.24%	147.67%	161.74%	115.29%	115.31%	111.90%	123.01%	126.78%	121.93%	143.05%	119.32%	126.39%	128.86%
9	WIA Youth Goal Attainment Rate	88.51%	97.27%	84.80%	93.51%	95.81%	72.48%	78.03%	93.63%	98.13%	91.90%	93.48%	86.08%	90.96%	80.16%	87.36%	84.42%	86.85%	51.24%	85.59%	91.85%	82.29%	98.72%	71.40%	77.49%	82.74%
10	WIA Youth Pos Outcome Rate	97.78%	100.00%	94.44%	96.94%	99.22%	82.20%	88.12%	94.65%	100.00%	95.41%	94.00%	93.94%	92.21%	96.76%	96.94%	100.00%	98.41%	77.42%	100.00%	98.10%	93.73%	99.38%	80.91%	95.05%	92.75%
11	WP Entered Employment Rate	38.93%	36.70%	34.43%	42.25%	39.70%	31.03%	32.65%	48.33%	38.25%	38.86%	36.50%	40.18%	32.81%	39.20%	36.12%	36.64%	31.87%	37.12%	33.88%	46.41%	46.40%	36.97%	41.27%	42.26%	41.54%
12	WP Entered Emp Wage Rate	100.40%	94.25%	88.43%	88.66%	90.70%	92.78%	90.57%	97.06%	92.63%	91.75%	87.45%	88.71%	87.30%	91.96%	81.29%	83.43%	95.29%	87.35%	87.45%	87.76%	101.74%	78.52%	118.98%	85.20%	90.41%
13	WP New Hire Involvement Rate	23.38%	17.22%	38.42%	24.20%	30.59%	25.59%	27.99%	28.16%	26.19%	23.32%	14.75%	19.70%	22.77%	19.78%	20.84%	20.07%	20.47%	12.14%	15.59%	29.13%	22.44%	19.96%	24.41%	15.84%	21.39%
14	WP Employer Involvement Rate	27.63%	34.70%	37.61%	47.18%	22.67%	20.70%	19.36%	24.51%	20.02%	23.65%	21.28%	21.54%	35.01%	23.57%	18.70%	22.23%	16.22%	21.65%	24.75%	32.57%	28.11%	20.88%	30.10%	27.00%	24.79%
15	Customer Satis - WIA Individuals	83.24	80.35	83.21	83.44	74.85	78.74	76.71	78.25	83.35	82.27	78.22	72.54	73.62	77.09	77.20	73.32	77.65	80.02	84.46	77.62	70.09	75.48	76.66	79.59	77.26
16	Customer Satis - Wagner Peyser Indiv	73.83	77.07	78.60	76.30	73.67	75.70	71.29	72.20	77.09	75.78	75.48	73.70	73.84	71.82	73.91	73.47	73.68	74.18	77.46	75.00	72.63	75.82	80.85	73.52	74.80
17	Customer Satis - All Employers	79.64	75.80	86.29	81.46	75.43	84.01	83.21	75.37	70.48	75.84	79.34	72.06	80.83	71.82	76.41	78.81	76.94	77.31	82.51	76.63	76.59	74.35	75.30	74.98	77.02



Red - Green Report

Measure Number One - Welfare Entered Employment Rate

Quarter Ending: 6/30/2004

RWB	# CASES CLOSED DUE TO EARNINGS	# TOTAL CASES CLOSED	ENTERED EMPLOYMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
04	309	953	32.40 %	27.50 %	117.82%
10	731	2,315	31.60 %	27.50 %	114.91%
22	2,254	7,237	31.10 %	27.50 %	113.09%
21	1,312	4,255	30.80 %	27.50 %	112.00%
12	4,404	14,433	30.50 %	27.50 %	110.91%
13	542	1,797	30.20 %	27.50 %	109.82%
23	7,872	26,407	29.80 %	27.50 %	108.36%
06	230	777	29.60 %	27.50 %	107.64%
09	661	2,324	28.40 %	27.50 %	103.27%
16	814	2,933	27.80 %	27.50 %	101.09%
02	237	860	27.60 %	27.50 %	100.36%
14	1,575	5,709	27.60 %	27.50 %	100.36%
18	438	1,601	27.40 %	27.50 %	99.64%
20	589	2,146	27.40 %	27.50 %	99.64%
11	705	2,579	27.30 %	27.50 %	99.27%
08	1,341	5,040	26.60 %	27.50 %	96.73%
17	638	2,399	26.60 %	27.50 %	96.73%
24	436	1,665	26.20 %	27.50 %	95.27%
05	548	2,152	25.50 %	27.50 %	92.73%
15	1,226	4,937	24.80 %	27.50 %	90.18%
19	200	819	24.40 %	27.50 %	88.73%
03	136	560	24.30 %	27.50 %	88.36%
01	693	2,929	23.70%	27.50 %	86.18%
07	179	807	22.20 %	27.50 %	80.73%
STW	28,070	97,634	28.80 %	27.50 %	104.73%

* Data from State Technology Office and Agency for Workforce Innovation



Red - Green Report

Measure Number Two - Welfare Entered Employment Wage Rate

Quarter Ending: 6/30/2004

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
24	\$ 10.61	\$ 7.97	75.10 %	66.00%	113.79%
18	\$ 10.59	\$ 7.91	74.70 %	66.00 %	113.18%
13	\$ 10.24	\$ 7.45	72.70 %	66.00 %	110.15%
20	\$ 10.38	\$ 7.55	72.70 %	66.00 %	110.15%
08	\$ 10.19	\$ 7.40	72.60 %	66.00 %	110.00%
14	\$ 10.95	\$ 7.88	72.00 %	66.00 %	109.09%
16	\$ 10.14	\$ 7.30	72.00 %	66.00 %	109.09%
10	\$ 9.94	\$ 7.08	71.20 %	66.00 %	107.88%
12	\$ 10.36	\$ 7.37	71.20 %	66.00 %	107.88%
11	\$ 10.20	\$ 7.21	70.70 %	66.00 %	107.12%
15	\$ 10.69	\$ 7.55	70.60 %	66.00 %	106.97%
07	\$ 9.65	\$ 6.79	70.30 %	66.00 %	106.52%
17	\$ 10.19	\$ 7.17	70.30 %	66.00 %	106.52%
09	\$ 10.04	\$ 7.00	69.70 %	66.00 %	105.61%
19	\$ 10.04	\$ 6.97	69.50 %	66.00 %	105.30%
03	\$ 9.59	\$ 6.59	68.70 %	66.00%	104.09%
06	\$ 9.83	\$ 6.74	68.60 %	66.00 %	103.94%
05	\$ 10.22	\$ 7.00	68.50 %	66.00 %	103.79%
04	\$ 9.88	\$ 6.64	67.20 %	66.00 %	101.82%
21	\$ 11.49	\$ 7.72	67.10 %	66.00 %	101.67%
22	\$ 11.59	\$ 7.76	66.90 %	66.00 %	101.36%
02	\$ 9.92	\$ 6.62	66.80 %	66.00 %	101.21%
01	\$ 9.89	\$ 6.55	66.20 %	66.00 %	100.30%
23	\$ 11.75	\$ 7.47	63.50%	66.00%	96.21%
STW	\$ 10.74	\$ 7.42	69.00 %	66.00 %	104.55%

* Data from State Technology Office and Agency for Workforce Innovation

08-Sep-04

"FPLI = 2002 Florida Price Level Index LLSIL = 2003 Lower Living Standard Income Level. The Annual 2003 LLSIL for a family of 3 for Florida is \$22,340 or \$10.74/hour; selected by state policy as the indicator for "self-sufficiency" wage and use for the denominator in calculating the Red and Green Report wage rate measures. " Calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics



Red - Green Report

Measure Number Three - Welfare Return Rate

Quarter Ending: 6/30/2004

RWB	# PREVIOUSLY CLOSED DUE TO EARNINGS	# NEW CASES	RETURN RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
15	477	5,013	9.50%	15.00%	157.89%
24	168	1,690	9.90%	15.00%	151.52%
19	90	826	10.90%	15.00%	137.61%
17	266	2,387	11.10%	15.00%	135.14%
07	81	724	11.20%	15.00%	133.93%
16	344	3,069	11.20%	15.00%	133.93%
01	332	2,897	11.50%	15.00%	130.43%
03	62	536	11.60%	15.00%	129.31%
13	187	1,608	11.60%	15.00%	129.31%
08	550	4,675	11.80%	15.00%	127.12%
11	307	2,550	12.00%	15.00%	125.00%
18	202	1,584	12.80%	15.00%	117.19%
12	1,866	13,955	13.40%	15.00%	111.94%
10	281	2,085	13.50%	15.00%	111.11%
02	108	767	14.10%	15.00%	106.38%
23	3,708	26,212	14.10%	15.00%	106.38%
04	140	944	14.80%	15.00%	101.35%
21	661	4,480	14.80%	15.00%	101.35%
20	339	2,269	14.90%	15.00%	100.67%
05	335	2,212	15.10%	15.00%	99.34%
22	1,120	7,379	15.20%	15.00%	98.68%
14	818	4,967	16.50%	15.00%	90.91%
06	135	810	16.70%	15.00%	89.82%
09	369	2,060	17.90%	15.00%	83.80%
STW	12,946	95,699	13.50%	15.00%	111.11%



Red - Green Report

Measure Number Four - WIA Employed Worker Outcome Rate

Quarter Ending: 6/30/2004

RWB	# ATTAINED A CREDENTIAL	# EXITERS	WORKER OUTCOME RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
10	67	67	100.00%	70.00%	142.86%
14	397	402	98.76%	70.00%	141.09%
22	321	328	97.87%	70.00%	139.81%
06	142	146	97.26%	70.00%	138.94%
08	1,032	1,065	96.90%	70.00%	138.43%
03	48	50	96.00%	70.00%	137.14%
16	29	31	93.55%	70.00%	133.64%
18	100	107	93.46%	70.00%	133.51%
20	107	115	93.04%	70.00%	132.91%
07	61	66	92.42%	70.00%	132.03%
09	57	62	91.94%	70.00%	131.34%
13	141	155	90.97%	70.00%	129.96%
01	95	105	90.48%	70.00%	129.26%
24	71	79	89.87%	70.00%	128.39%
05	24	27	88.89%	70.00%	126.99%
19	20	23	86.96%	70.00%	124.23%
02	21	26	80.77%	70.00%	115.39%
17	41	52	78.85%	70.00%	112.64%
04	67	86	77.91%	70.00%	111.30%
12	324	434	74.65%	70.00%	106.64%
15	353	488	72.34%	70.00%	103.34%
11	77	107	71.96%	70.00%	102.80%
21	45	104	43.27%	70.00%	61.81%
23	68	321	21.18%	70.00%	30.26%
STW	3,708	4,446	83.40%	70.00%	119.14%

* Data from State Technology Office and Agency for Workforce Innovation



Red - Green Report

Measure Number Five - WIA Adult Entered Employment Rate

Quarter Ending: 6/30/2004

RWB	# ENTERING EMPLOYMENT	# EXITERS NOT EMPLOYED @ REG	ENTERED EMPLOYMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
14	33	33	100.00%	67.50%	148.15%
10	67	67	100.00%	68.00%	147.06%
09	110	110	100.00%	70.00%	142.86%
19	56	56	100.00%	71.50%	139.86%
17	304	304	100.00%	72.00%	138.89%
20	183	191	95.81%	72.28%	132.55%
22	302	320	94.38%	70.00%	134.83%
03	82	87	94.25%	70.00%	134.64%
04	160	175	91.43%	71.00%	128.77%
05	31	34	91.18%	72.00%	126.64%
24	128	141	90.78%	70.50%	128.77%
16	58	64	90.63%	70.50%	128.55%
06	9	10	90.00%	70.00%	128.57%
01	93	104	89.42%	66.50%	134.47%
07	22	25	88.00%	70.00%	125.71%
02	51	59	86.44%	72.00%	120.06%
08	226	264	85.61%	68.00%	125.90%
13	93	114	81.58%	70.00%	116.54%
11	131	167	78.44%	70.00%	112.06%
18	20	27	74.07%	70.57%	104.96%
15	77	105	73.33%	70.50%	104.01%
23	1,402	2,118	66.19%	61.00%	108.51%
12	334	526	63.50%	71.00%	89.44%
21	1,005	2,131	47.16%	75.00%	62.88%
STW	4,977	7,232	68.82%	70.00%	98.31%



Red - Green Report

Measure Number Six - WIA Adult Entered Employment Wage Rate

Quarter Ending: 6/30/2004

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
06	\$15.09	\$9.83	153.51%	90.00%	170.57%
08	\$15.19	\$10.19	149.07%	90.00%	165.63%
15	\$15.84	\$10.69	148.18%	90.00%	164.64%
09	\$14.26	\$10.04	142.03%	90.00%	157.81%
22	\$15.17	\$11.59	130.89%	90.00%	145.43%
04	\$12.65	\$9.88	128.04%	90.00%	142.27%
18	\$13.05	\$10.59	123.23%	90.00%	136.92%
14	\$13.25	\$10.95	121.00%	90.00%	134.44%
05	\$12.21	\$10.22	119.47%	90.00%	132.74%
01	\$11.65	\$9.89	117.80%	90.00%	130.89%
10	\$11.35	\$9.94	114.19%	90.00%	126.88%
19	\$11.36	\$10.04	113.15%	90.00%	125.72%
13	\$11.54	\$10.24	112.70%	90.00%	125.22%
17	\$11.44	\$10.19	112.27%	90.00%	124.74%
07	\$10.67	\$9.65	110.57%	90.00%	122.86%
20	\$11.44	\$10.38	110.21%	90.00%	122.46%
02	\$10.84	\$9.92	109.27%	90.00%	121.41%
03	\$10.46	\$9.59	109.07%	90.00%	121.19%
24	\$11.50	\$10.61	108.39%	90.00%	120.43%
11	\$10.91	\$10.20	106.96%	90.00%	118.84%
21	\$11.43	\$11.49	99.48%	90.00%	110.53%
12	\$10.10	\$10.36	97.49%	90.00%	108.32%
16	\$9.77	\$10.14	96.35%	90.00%	107.06%
23	\$11.31	\$11.75	96.26%	90.00%	106.96%
STW	\$12.57	\$10.74	117.04%	90.00%	130.04%

* Data from State Technology Office and Agency for Workforce Innovation

08-Sep-04

"FPLI = 2002 Florida Price Level Index LLSIL = 2003 Lower Living Standard Income Level. The Annual 2003 LLSIL for a family of 3 for Florida is \$22,340 or \$10.74/hour; selected by state policy as the indicator for "self-sufficiency" wage and use for the denominator in calculating the Red and Green Report wage rate measures. " Calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics



Red - Green Report

Measure Number Seven - WIA Dislocated Worker Entered Employment Rate

Quarter Ending: 6/30/2004

RWB	# ENTERING EMPLOYMENT	# EXITERS	ENTERED EMPLOYMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
09	27	27	100.00%	71.00%	140.85%
14	213	213	100.00%	72.00%	138.89%
17	134	134	100.00%	76.00%	131.58%
19	19	19	100.00%	77.00%	129.87%
07	39	39	100.00%	79.00%	126.58%
22	490	496	98.79%	71.00%	139.14%
05	84	86	97.67%	71.00%	137.56%
20	243	249	97.59%	71.00%	137.45%
03	39	40	97.50%	69.30%	140.69%
06	20	21	95.24%	71.00%	134.14%
16	95	100	95.00%	71.00%	133.80%
15	149	161	92.55%	71.00%	130.35%
24	130	141	92.20%	72.00%	128.06%
01	54	59	91.53%	69.25%	132.17%
10	71	79	89.87%	72.00%	124.82%
11	56	63	88.89%	71.98%	123.49%
04	62	72	86.11%	65.00%	132.48%
08	321	375	85.60%	70.00%	122.29%
13	161	193	83.42%	71.00%	117.49%
02	100	120	83.33%	70.00%	119.04%
18	54	65	83.08%	80.00%	103.85%
12	595	782	76.09%	71.00%	107.17%
23	805	1,226	65.66%	66.00%	99.48%
21	751	1,455	51.62%	85.50%	60.37%
STW	4,712	6,215	75.82%	71.00%	106.79%

* Data from State Technology Office and Agency from Workforce Innovation

08-Sep-04



Red - Green Report

Measure Number Eight - WIA Dislocated Worker Entered Employment Wage Rate

Quarter Ending: 6/30/2004

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
15	\$17.29	\$10.69	161.74%	110.00%	147.04%
09	\$15.12	\$10.04	150.60%	110.00%	136.91%
14	\$16.17	\$10.95	147.67%	110.00%	134.25%
07	\$13.96	\$9.65	144.66%	110.00%	131.51%
10	\$14.24	\$9.94	143.26%	110.00%	130.24%
22	\$16.58	\$11.59	143.05%	110.00%	130.05%
08	\$14.30	\$10.19	140.33%	110.00%	127.57%
20	\$13.16	\$10.38	126.78%	110.00%	115.25%
24	\$13.41	\$10.61	126.39%	110.00%	114.90%
05	\$12.72	\$10.22	124.46%	110.00%	113.15%
13	\$12.62	\$10.24	123.24%	110.00%	112.04%
19	\$12.35	\$10.04	123.01%	110.00%	111.83%
21	\$14.01	\$11.49	121.93%	110.00%	110.85%
12	\$12.43	\$10.36	119.98%	110.00%	109.07%
23	\$14.02	\$11.75	119.32%	110.00%	108.47%
04	\$11.72	\$9.88	118.62%	110.00%	107.84%
02	\$11.55	\$9.92	116.43%	110.00%	105.85%
17	\$11.75	\$10.19	115.31%	110.00%	104.83%
16	\$11.69	\$10.14	115.29%	110.00%	104.81%
11	\$11.45	\$10.20	112.25%	110.00%	102.05%
01	\$11.09	\$9.89	112.13%	110.00%	101.94%
18	\$11.85	\$10.59	111.90%	110.00%	101.73%
06	\$10.54	\$9.83	107.22%	110.00%	97.47%
03	\$9.40	\$9.59	98.02%	110.00%	89.11%
STW	\$13.84	\$10.74	128.86%	110.00%	117.15%

* Data from State Technology Office and Agency for Workforce Innovation

08-Sep-04

"FPLI = 2002 Florida Price Level Index LLSIL = 2003 Lower Living Standard Income Level. The Annual 2003 LLSIL for a family of 3 for Florida is \$22,340 or \$10.74/hour; selected by state policy as the indicator for "self-sufficiency" wage and use for the denominator in calculating the Red and Green Report wage rate measures. " Calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics



Red - Green Report

Measure Number Nine - WIA Youth Goal Attainment Rate

Quarter Ending: 6/30/2004

RWB	# GOALS ATTAINED	# GOALS DUE	ATTAINMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
22	386	391	98.72%	65.00%	151.88%
09	420	428	98.13%	65.00%	150.97%
02	356	366	97.27%	65.00%	149.65%
05	618	645	95.81%	78.50%	122.05%
08	603	644	93.63%	55.40%	169.01%
04	389	416	93.51%	75.00%	124.68%
11	172	184	93.48%	65.00%	143.82%
10	454	494	91.90%	58.00%	158.45%
20	1,014	1,104	91.85%	66.00%	139.17%
13	151	166	90.96%	66.00%	137.82%
01	308	348	88.51%	62.75%	141.05%
15	1,037	1,187	87.36%	53.00%	164.83%
17	773	890	86.85%	56.00%	155.09%
12	1,268	1,473	86.08%	65.00%	132.43%
19	297	347	85.59%	67.00%	127.75%
03	385	454	84.80%	51.40%	164.98%
16	233	276	84.42%	63.50%	132.94%
21	911	1,107	82.29%	60.50%	136.02%
14	408	509	80.16%	56.00%	143.14%
07	135	173	78.03%	65.00%	120.05%
24	358	462	77.49%	53.00%	146.21%
06	158	218	72.48%	66.00%	109.82%
23	3,991	5,590	71.40%	65.00%	109.85%
18	62	121	51.24%	45.00%	113.87%
STW	14,887	17,993	82.74%	65.00%	127.29%



Red - Green Report

Measure Number Ten - WIA Youth Positive Outcome Rate

Quarter Ending: 6/30/2004

RWB	# OF POSITIVE OUTCOMES	# YOUTH EXITERS	OUTCOME RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
16	98	98	100.00%	90.00%	111.11%
02	158	158	100.00%	90.00%	111.11%
09	61	61	100.00%	90.00%	111.11%
19	61	61	100.00%	90.00%	111.11%
22	319	321	99.38%	90.00%	110.42%
05	256	258	99.22%	90.00%	110.24%
17	310	315	98.41%	90.00%	109.34%
20	310	316	98.10%	90.00%	109.00%
01	44	45	97.78%	90.00%	108.64%
15	348	359	96.94%	90.00%	107.71%
04	95	98	96.94%	90.00%	107.71%
14	209	216	96.76%	90.00%	107.51%
10	208	218	95.41%	90.00%	106.01%
24	173	182	95.05%	90.00%	105.61%
08	230	243	94.65%	90.00%	105.17%
03	102	108	94.44%	90.00%	104.93%
11	141	150	94.00%	90.00%	104.44%
12	558	594	93.94%	90.00%	104.38%
21	314	335	93.73%	90.00%	104.14%
13	71	77	92.21%	90.00%	102.46%
07	89	101	88.12%	90.00%	97.91%
06	97	118	82.20%	90.00%	91.33%
23	903	1,116	80.91%	90.00%	89.90%
18	48	62	77.42%	90.00%	86.02%
STW	5,203	5,610	92.75%	90.00%	103.06%



Red - Green Report

Measure Number Eleven - Wagner Peyser Entered Employment Rate

Quarter Ending: 6/30/2004

RWB	# OF INDIVIDUALS PLACED AND OBTAINED EMPLOYMENT	# OF INDIVIDUALS REGISTERED	ENTERED EMPLOYMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
08	41,685	86,245	48.33%	35.00%	138.09%
20	17,702	38,144	46.41%	35.00%	132.60%
21	29,760	64,134	46.40%	35.00%	132.57%
24	21,172	50,102	42.26%	35.00%	120.74%
04	5,767	13,650	42.25%	35.00%	120.71%
23	56,718	137,417	41.27%	35.00%	117.91%
12	47,114	117,266	40.18%	35.00%	114.80%
05	10,061	25,340	39.70%	35.00%	113.43%
14	22,104	56,389	39.20%	35.00%	112.00%
01	10,397	26,710	38.93%	35.00%	111.23%
10	10,702	27,543	38.86%	35.00%	111.03%
09	7,304	19,094	38.25%	35.00%	109.29%
18	9,491	25,570	37.12%	35.00%	106.06%
22	35,260	95,384	36.97%	35.00%	105.63%
02	4,968	13,538	36.70%	35.00%	104.86%
16	10,165	27,746	36.64%	35.00%	104.69%
11	8,690	23,806	36.50%	35.00%	104.29%
15	28,136	77,897	36.12%	35.00%	103.20%
03	3,460	10,049	34.43%	35.00%	98.37%
19	3,036	8,960	33.88%	35.00%	96.80%
13	12,167	37,085	32.81%	35.00%	93.74%
07	2,481	7,598	32.65%	35.00%	93.29%
17	12,578	39,469	31.87%	35.00%	91.06%
06	2,328	7,502	31.03%	35.00%	88.66%
STW	411,217	989,820	41.54%	35.00%	118.69%

* Data from State Technology Office and Agency for Workforce Innovation

09-Nov-04

NOTE: Data for this measure is under statewide review.



Red - Green Report

Measure Number Twelve - Wagner Peyser Entered Employment Wage Rate

Quarter Ending: 6/30/2004

RWB	WAGE AT ENTRY (\$)	LLSIL (\$)	ENTERED EMPLOYMENT WAGE RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
23	\$13.98	\$11.75	118.98%	84.50%	140.80%
21	\$11.69	\$11.49	101.74%	84.50%	120.40%
01	\$9.93	\$9.89	100.40%	84.50%	118.82%
08	\$9.89	\$10.19	97.06%	84.50%	114.86%
17	\$9.71	\$10.19	95.29%	84.50%	112.77%
02	\$9.35	\$9.92	94.25%	84.50%	111.54%
06	\$9.12	\$9.83	92.78%	84.50%	109.80%
09	\$9.30	\$10.04	92.63%	84.50%	109.62%
14	\$10.07	\$10.95	91.96%	84.50%	108.83%
10	\$9.12	\$9.94	91.75%	84.50%	108.58%
05	\$9.27	\$10.22	90.70%	84.50%	107.34%
07	\$8.74	\$9.65	90.57%	84.50%	107.18%
12	\$9.19	\$10.36	88.71%	84.50%	104.98%
04	\$8.76	\$9.88	88.66%	84.50%	104.92%
03	\$8.48	\$9.59	88.43%	84.50%	104.65%
20	\$9.11	\$10.38	87.76%	84.50%	103.86%
11	\$8.92	\$10.20	87.45%	84.50%	103.49%
19	\$8.78	\$10.04	87.45%	84.50%	103.49%
18	\$9.25	\$10.59	87.35%	84.50%	103.37%
13	\$8.94	\$10.24	87.30%	84.50%	103.31%
24	\$9.04	\$10.61	85.20%	84.50%	100.83%
16	\$8.46	\$10.14	83.43%	84.50%	98.73%
15	\$8.69	\$10.69	81.29%	84.50%	96.20%
22	\$9.10	\$11.59	78.52%	84.50%	92.92%
STW	\$9.71	\$10.74	90.41%	84.50%	106.99%

*** Data from State Technology Office and Agency for Workforce Innovation**

08-Sep-04

"FPLI = 2002 Florida Price Level Index LLSIL = 2003 Lower Living Standard Income Level. The Annual 2003 LLSIL for a family of 3 for Florida is \$22,340 or \$10.74/hour; selected by state policy as the indicator for "self-sufficiency" wage and use for the denominator in calculating the Red and Green Report wage rate measures. " Calculated by multiplying the LLSIL for a Family of 3 by the FPLI for the region. Source: AWI, Office Labor Market Statistics



Red - Green Report

Measure Number Thirteen - Wagner Peyser New Hire Involvement Rate

Quarter Ending: 6/30/2004

RWB	# W-P IN EMPLOYMENT	NEW HIRES	INVOLVEMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
03	3,460	9,006	38.42%	14.00%	274.43%
05	10,061	32,895	30.59%	14.00%	218.50%
20	17,702	60,779	29.13%	14.00%	208.07%
08	41,685	148,041	28.16%	14.00%	201.14%
07	2,481	8,863	27.99%	14.00%	199.93%
09	7,304	27,890	26.19%	14.00%	187.07%
06	2,328	9,099	25.59%	14.00%	182.79%
23	56,718	232,371	24.41%	14.00%	174.36%
04	5,767	23,826	24.20%	14.00%	172.86%
01	10,397	44,465	23.38%	14.00%	167.00%
10	10,702	45,884	23.32%	14.00%	166.57%
13	12,167	53,446	22.77%	14.00%	162.64%
21	29,760	132,638	22.44%	14.00%	160.29%
15	28,136	135,039	20.84%	14.00%	148.86%
17	12,578	61,459	20.47%	14.00%	146.21%
16	10,165	50,648	20.07%	14.00%	143.36%
22	35,260	176,611	19.96%	14.00%	142.57%
14	22,104	111,739	19.78%	14.00%	141.29%
12	47,114	239,156	19.70%	14.00%	140.71%
02	4,968	28,850	17.22%	14.00%	123.00%
24	21,172	133,662	15.84%	14.00%	113.14%
19	3,036	19,474	15.59%	14.00%	111.36%
11	8,690	58,913	14.75%	14.00%	105.36%
18	9,491	78,155	12.14%	14.00%	86.71%
STW	411,217	1,922,909	21.39%	14.00%	152.79%

* Data from State Technology Office and Agency for Workforce Innovation

08-Sep-04



Red - Green Report

Measure Number Fourteen - Wagner Peyser Employer Involvement Rate

Quarter Ending: 6/30/2004

RWB	# EMPLOYERS SERVED	# EMPLOYERS REPORTING NEW HIRES	INVOLVEMENT RATE (%)	GOAL (%)	PERCENT OF GOAL (%)
04	946	2,005	47.18%	25.00%	188.72%
03	528	1,404	37.61%	25.00%	150.44%
13	1,923	5,493	35.01%	25.00%	140.04%
02	823	2,372	34.70%	25.00%	138.80%
20	1,945	5,972	32.57%	25.00%	130.28%
23	5,684	18,881	30.10%	25.00%	120.40%
21	4,002	14,238	28.11%	25.00%	112.44%
01	935	3,384	27.63%	25.00%	110.52%
24	2,501	9,263	27.00%	25.00%	108.00%
19	478	1,931	24.75%	25.00%	99.00%
08	2,524	10,296	24.51%	25.00%	98.04%
10	1,095	4,631	23.65%	25.00%	94.60%
14	2,412	10,233	23.57%	25.00%	94.28%
05	668	2,947	22.67%	25.00%	90.68%
16	1,570	7,063	22.23%	25.00%	88.92%
18	1,508	6,966	21.65%	25.00%	86.60%
12	3,666	17,022	21.54%	25.00%	86.16%
11	1,428	6,712	21.28%	25.00%	85.12%
22	3,854	18,454	20.88%	25.00%	83.52%
06	320	1,546	20.70%	25.00%	82.80%
09	643	3,212	20.02%	25.00%	80.08%
07	309	1,596	19.36%	25.00%	77.44%
15	2,218	11,859	18.70%	25.00%	74.80%
17	997	6,147	16.22%	25.00%	64.88%
STW	43,035	173,627	24.79%	25.00%	99.16%



Red - Green Report

Measure Number Fifteen - WIA Customer Satisfaction for Individuals

Quarter Ending: 6/30/2004

RWB	ACSI SCORE	GOAL	PERCENT OF GOAL (%)
19	84.46	72.5	116.74%
04	83.44	73	116.73%
09	83.35	73	109.08%
01	83.24	69	127.25%
03	83.21	71	118.65%
10	82.27	70	118.59%
02	80.35	72	116.69%
18	80.02	69	114.23%
24	79.59	70	113.53%
06	78.74	73	109.60%
08	78.25	70	120.06%
11	78.22	80	102.31%
17	77.65	71	108.46%
20	77.62	73	104.49%
15	77.2	70	107.39%
14	77.09	72	112.42%
07	76.71	73	106.00%
23	76.66	71	110.58%
22	75.48	73	113.41%
05	74.85	70	107.44%
13	73.62	69	105.75%
16	73.32	68.5	106.89%
12	72.54	71	107.48%
21	70.09	78.5	90.31%
STW	77.26	73	108.32%

*** Data from State Technology Office and Agency from Workforce Innovation**

08-Sep-04

The American Customer Satisfaction Index – The ACSI weighted score usually yields scores slightly less than the average.

The Voice of the Nation's Consumer

Established in 1994, the American Customer Satisfaction Index (ACSI) is a uniform and independent measure of household consumption experience. A powerful economic indicator, the ACSI tracks trends in customer satisfaction and provides valuable benchmarking insights of the consumer economy for companies, industry trade associations, and government agencies.

The ACSI is produced through a partnership of the University of Michigan Business School, the American Society for Quality (ASQ), and the international consulting firm, CFI Group. The ACSI reports scores on a 0-100 scale at the national level. It measures 7 economic sectors, 35 industries (including e-commerce), 190 companies, and Federal or local government agencies. In addition to the company-level satisfaction scores, the ACSI produces scores for the causes and consequences of customer satisfaction, and their relationships. The ACSI is based on econometric modeling of data obtained from telephone interviews with customers – the actual users of products and services that make up a substantial part of the gross domestic product. The measured companies, industries, and sectors are broadly representative of the U.S. economy serving American households. Companies based outside of the United States with major market shares in several industries are also included in the ACSI. Smaller companies are grouped together in an "All Other" category. Data are collected at the individual customer level, with scores for a company's customers aggregated to produce company-level results. The score for a particular industry consists of an average of its company scores, weighted by the revenues of each company. Sector scores consist of industry scores, weighted by industry revenues. The national ACSI is comprised of sector scores weighted by each sector's contribution to the GDP.

For more information: http://www.theacsi.org/what_it_measures.htm



Measure Number Sixteen - Wagner Peyser Applicants Customer Satisfaction Rate

Quarter Ending: 6/30/2004

RWB	ACSI SCORE	GOAL	PERCENT OF GOAL
23	80.85	80.00%	101.06%
03	78.60	80.00%	98.25%
19	77.46	80.00%	96.82%
09	77.09	80.00%	96.37%
02	77.07	80.00%	96.34%
04	76.30	80.00%	95.37%
22	75.82	80.00%	94.78%
10	75.78	80.00%	94.73%
06	75.70	80.00%	94.63%
11	75.48	80.00%	94.35%
20	75.00	80.00%	93.75%
18	74.18	80.00%	92.72%
15	73.91	80.00%	92.39%
13	73.84	80.00%	92.30%
01	73.83	80.00%	92.29%
12	73.70	80.00%	92.12%
17	73.68	80.00%	92.10%
05	73.67	80.00%	92.08%
24	73.52	80.00%	91.91%
16	73.47	80.00%	91.83%
21	72.63	80.00%	90.78%
08	72.20	80.00%	90.25%
14	71.82	80.00%	89.77%
07	71.29	80.00%	89.12%
STW	74.80	80.00%	93.50%

*** Data from State Technology Office and Agency from Workforce Innovation**

08-Sep-04

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For more information: http://www.theacsi.org/what_it_measures.htm



Measure Number Seventeen - Employers Customer Satisfaction Score

Quarter Ending: 6/30/2004

RWB	ACSI SCORE	GOAL	PERCENT OF GOAL
03	86.29	68	126.90%
06	84.01	73	115.08%
07	83.21	73	113.99%
19	82.51	67	123.15%
04	81.46	73	111.59%
13	80.83	66	122.47%
01	79.64	66	120.67%
11	79.34	73	108.68%
16	78.81	66	119.41%
18	77.31	66	117.14%
17	76.94	71	108.37%
20	76.63	73	104.97%
21	76.59	76	100.78%
15	76.41	67	114.04%
10	75.84	67	113.19%
02	75.80	68	111.47%
05	75.43	67	112.58%
08	75.37	67	112.49%
23	75.30	71	106.06%
24	74.98	67	111.91%
22	74.35	73	101.85%
12	72.06	69	104.43%
14	71.82	69	104.09%
09	70.48	73	96.55%
STW	77.02	73	105.51%

*** Data from State Technology Office and Agency from Workforce Innovation**

08-Sep-04

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For more information: http://www.theacsi.org/what_it_measures.htm

Definitions of Short-term Measures for the State Red/Green Report as Approved by the Workforce Florida Board

Regional performances against the following measures falling within the top quartile will be colored green. Performances in the lowest quartile will be colored red. However, performances that represent achievement of a region's negotiated goal will not be colored red.

1. WELFARE ENTERED EMPLOYMENT RATE

The percentage of closed TANF cases that were closed due to earned income. The numerator is the sum of cases that received TANF during the report period that were closed due to earnings. The denominator is the sum of closed cases that received TANF during the report period.

2. WELFARE TRANSITION ENTERED EMPLOYMENT WAGE RATE

The average welfare transition program hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics.

3. WELFARE RETURN RATE

Return TANF cases that were previously closed due to earnings expressed as a percentage of new cases. The numerator is the sum of cases that begin receiving TANF during the report period that were previously closed due to earnings. The denominator is the sum of all cases that began receiving TANF during the report period.

4. ADULT EMPLOYED WORKER OUTCOME RATE

Of those who are employed at registration, the number remaining in employment and who attain a credential at exit: divided by the number of adults who exit during the quarter.

5. WIA ADULT ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. Of those adults' unemployed at registration, the percentage employed at exit.

6. WIA ADULT WAGE RATE

The average adult hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

7. WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE

Applies the WIA core measure for entered employment at exit. The percentage of all dislocated workers employed at exit.

8. WIA DISLOCATED WORKER ENTERED EMPLOYMENT WAGE RATE

The average dislocated worker hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

9. WIA YOUTH GOAL ATTAINMENT RATE

The number of goals obtained by youth 14-18 as percentage of goals set to be obtained for three categories of younger youth goals: basic skills, work readiness, and occupational skills. This measure is the same as the federal WIA core indicator.

10. WIA YOUTH POSITIVE OUTCOME RATE

The percent of youth exiters 14-18 with positive outcomes. This measure will express the number of younger youth participants who enter employment, the military, apprenticeship programs, post-secondary education, and/or stay in secondary education or receive a diploma as a percentage of all younger youth exiters.

11. WAGNER-PEYSER ENTERED EMPLOYMENT RATE

Based on data entered into the DLES MIS system and data reported by the Department of Revenue monthly New Hire Report, the percentage of Wagner-Peyser applicants who enter employment. The total entering employment includes all applicants placed as a result of a job referral, those who obtained employment after the receipt of a "prerequisite service", and those who went to work after having received a "reportable service".

12. WAGNER-PEYSER ENTERED EMPLOYMENT WAGE RATE

As recently verified by AWI, the average Wagner-Peyser hourly wage at placement is based on job orders filled, expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)

13. WAGNER-PEYSER NEW HIRE INVOLVEMENT RATE

The total Wagner-Peyser entered employment expressed as a percentage of the total new hires reported by the Department of Revenue monthly New Hire Report.

14. WAGNER-PEYSER EMPLOYER INVOLVEMENT RATE

The total number of employers receiving Wagner-Peyser services expressed as a percentage of the total number of employers reporting new hires in the Department of Revenue monthly New Hire Report.

15. CUSTOMER SATISFACTION – WIA INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100-point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

16. CUSTOMER SATISFACTION – WAGNER-PEYSER (WP) INDIVIDUALS

Based on a monthly telephone survey, the average participant rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100-point scale. The methodology is the same as that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

17. CUSTOMER SATISFACTION – ALL EMPLOYERS

Based on a monthly telephone survey, the average employer rating for the three federally mandated questions regarding overall satisfaction reported on a 0–100-point scale. The methodology is that currently employed under WIA for the regions in the survey conducted in Florida by Brandt Information Services, Inc. under contract with WFI.

Florida's Customer Satisfaction Survey For the Workforce Investment Act

The Florida Customer Satisfaction Survey was created by a workgroup chaired by Labor Market Statistics. It consisted of local Workforce Development Board Executive Directors, local Board Staff, and staff from Workforce Florida Incorporated. Florida's Customer Satisfaction Survey is designed to comply with the Workforce Investment Act of 1998 and to provide Employers, Participants, and Program Operators with a measure of customer satisfaction with services.

In accordance with the WIA, each state must set specific goals for customer satisfaction and negotiate those goals with the U.S. Department of Labor. To gauge the effectiveness of statewide WIA programs and compare customer satisfaction among all 50 states, the U.S. Department of Labor elected to use the American Customer Satisfaction Index (ACSI). **The ACSI is a weighted average of the first three questions of the Florida Customer Satisfaction Survey.**

WIA Fifteen Percent Funds

WIA State 15 Funds – 667.130 – The Governor may reserve up to fifteen (15) percent for allotted youth, adult and dislocated workers funds. Funds reserved under this paragraph may be combined and spent on statewide employment and training activities, for adults, dislocated worker and youth activities without regard to funding source.

State Administrative Activities: 667.210 – 667.220

Projects without participants: general administrative functions and coordination of those functions (accounting, budgeting, financial, procurement and purchasing functions, property management functions, personnel management, payroll functions, developing systems and procedures), performing oversight and monitoring responsibilities related to WIA administrative functions, costs of goods and services required for administrative functions of the program, travel costs incurred for official business in carrying out administrative activities or overall management of the WIA system, costs of information systems related to administrative functions

Projects with participants exempt from key measures: employer outreach and job development activities; provision of capacity building and technical assistance to local area, one-stop operators, one-stop partners, and eligible providers, including the development and training of staff and the development of exemplary program activities;

Projects with participants subject to key measures: The establishment and implementation of programs targeted to empowerment zones and enterprise communities, nontraditional employments, and areas with excess unemployment, excess poverty; Conduct research and demonstrations projects.