



SHARED CASE MANAGEMENT PILOT WORKGROUP MEETING SUMMARY

Committee Meeting Held: Friday, February 26, 2010 1:30 p.m. – 4:00 p.m.

Attendees: Linda Sumblin, Kate Dehani (RWB 2), Richard Williams (RWB 3), Rusty Skinner (RWB 10), Tammy Workman, Julie Mayo (DCF), Terri Eggers, Anna Sanchez (DJJ), Tony Carter, Cliff Atkinson, Holly Carson (AWI), Dehryl McCall, Richard Meik, Charles Williams (WFI),

Meeting Summary:

- Welcome & introductions – Dehryl McCall
- Overview of purpose of Pilot– Dehryl McCall
- Review of Discussion Outline and supporting data - All
- Suggestions of additional data to be considered:
 - Look at performance of those who left a facility and went back home (Note: at total of only 10 youth were transferred for both pilot years);
 - Look at types of services provided after transfer;
 - Try and identify the number of attempted transfers and outcomes from each group;
 - Perform back data matches to identify those youth not flagged in EFM.
 - Run Wagner-Peyser (WP) data matches against partner data.
- Additional considerations:
 - Best practice revealed (Richard Williams) – Use WP funds to target youth who are on track for employment (“I just need a job”).
 - Stronger emphasis should be placed on follow- up once transferred. Terri suggested that we might look for grant funding opportunities to fund a designated social worker/circuit writer/case manager etc. to cover several regions to solely work on the youth’s connection to their returning community.
 - Need to revitalize this pilot i.e. communications. Continuation of Partner communication. Possible opportunity at the Training Summit being held in May.
 - Recognition from Partners to local RWBs.

- Consider the Shared Case Management approach across all types of customers.

➤ **Recommendations to the Youth Opportunities Committee and Workforce Readiness & Performance Committee:**

1. Continue the pilot policy (hold harmless rules) and tracking the data separately through June 2011, in order to continue the focus on this targeted population.
2. Continue to monitor, analyze and perfect the data transfer process;
3. Look into funding opportunities to pilot a designated social worker/circuit writer/case manager etc. to cover several regions to solely work on the youth's connection to their returning community;
4. Revitalize the pilot through concentrated communication efforts. Schedule training/panel discussion at future Workforce Training Summit to focus on pilot best practices.